The City of Santa Fe, Central Purchasing Division (CPD) AND Santa Fe Regional Airport

REQUEST FOR PROPOSALS (RFP)

Santa Fe Regional Airport's Terminal Gift Shop



RFP# 25117

Proposals are due on: May 8, 2025

I. INTRODUCTION	1
A. PURPOSE OF THIS RFP	1
B. BACKGROUND INFORMATION	1
C. SCOPE OF PROCUREMENT	2
D. PROCUREMENT MANAGER	2
E. PROPOSAL SUBMISSION	2
F. DEFINITION OF TERMINOLOGY	3
G. PROCUREMENT LIBRARY	3
II. CONDITIONS GOVERNING THE PROCUREMENT	4
A. SEQUENCE OF EVENTS	4
B. EXPLANATION OF EVENTS	
1. Issue RFP	5
2. Site Visit	5
3. Pre-Proposal Meeting	5
4. Deadline for Written Questions	5
5. Responses to Written Questions	6
6. Proposals Due Date	6
7. Interviews	6
8. Identification of Potential Best-Valued Offeror(s)	
9. First Clarification Meeting	
10. Final Clarification Meeting	
11. Governing Body Approval	
12. Awards	
13. Protest Deadline	
14. Finalize Lease Agreement	
C. GENERAL REQUIREMENTS	8
III. RESPONSE FORMAT AND ORGANIZATION	8
A. NUMBER OF RESPONSES	8
B. NUMBER OF COPIES	
1. ELECTRONIC SUBMISSION ONLY	
C. PROPOSAL FORMAT	
IV. EVALUATION	9
A. DESCRIPTION OF EVALUATION	10
B. PROJECT REVENUE CONTROLS OF THE BEST VALUE APPROACH (BVA)	
C. CLARIFICATION	
D. AWARD	
ATTACHMENT LIST – LIST OF ALL ATTACHMENTS INCLUDED IN THE RFP	
ATTACHMENT A - PROPOSAL COVER PAGE, DECLARATION, AND CHECKLIST	5
ATTACHMENT B - CAMPAIGN CONTRIBUTION DISCLOSURE FORM	7
ATTACHMENT C - CONFLICT OF INTEREST STATEMENT	.10
ATTACHMENT D - NON-COLLUSION AFFIDAVIT	.12
ATTACHMENT E – KEY PERSONNEL LEAD FORM	.13
ATTACHMENT F - PROJECT CAPABILITY SUBMITTAL CHECKLIST AND FORMAT	.14
ATTACHMENT G (1) – SCOPE / LEVEL OF EXPERTISE PLAN (SC/LE)	.15

ATTACHMENT G (2) - VALUE ADDED PLAN (VA)	16
ATTACHMENT H – REFERENCE LIST	17
ATTACHMENT I – CLARIFICATION PHASE GUIDE	18
ATTACHMENT J - DRAFT AGREEMENT	21

I. INTRODUCTION

A. PURPOSE OF THIS RFP

The purpose of the RFP is to solicit sealed proposals to establish an agreement through competitive negotiations for gift shop services at the Santa Fe Regional Airport.

B. BACKGROUND INFORMATION

The Airport is undergoing expansion to better serve the needs of our passengers. As part of this effort, we plan to establish a gift shop within the secure area of the terminal. This addition will enhance the travel experience by offering convenient access to essential items such as snacks, beverages, phone chargers and other travel necessities, along with a selection of unique and one-of-a-kind gifts that showcase Santa Fe's deep artistic traditions and lively cultural spirit. Our goal is to create a more comfortable and welcoming environment, ensuring a seamless and enjoyable experience for every traveler.

Project Description:

The Santa Fe Regional Airport Gift Shop will offer travelers a curated shopping experience that reflects the rich artistic heritage and cultural vibrancy of Santa Fe. Designed to feel like a boutique, the shop welcomes visitors with a thoughtfully selected assortment of high-quality arts, crafts, and unique gifts that celebrate the region's traditions and creativity.

Product Selection:

The inventory is to be primarily sourced from local artists and artisans, showcasing handcrafted jewelry, pottery, textiles, and home décor that highlight New Mexico's signature aesthetic. Shoppers will be able to explore a variety of items, including:

- One-of-a-Kind Gifts Authentic pieces created by regional craftspeople.
- Fair-Trade Products Ethically sourced goods that support local and global artisans and companies.
- Clothing, Accessories & Merchandise Stylish apparel, scarves, hats, and handcrafted jewelry that capture the spirit of Santa Fe.
- Reading Material Books on Southwest culture, and general interest books and magazines, travel guides, and works by local authors.
- Souvenirs & Collectibles A range of keepsakes, from beautifully designed postcards to artisanal home goods.
- Travel Essentials neck pillows, electronic accessories, travel size pharmacy and convenience items and kids' merchandise.

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Shopping Experience

With a wide range of price points, the shop ensures that every traveler can take home a meaningful memento, whether it's a small, affordable token or a high-end artisan piece. The warm, gallery-like atmosphere makes browsing a pleasure, inviting customers to discover the stories behind the handcrafted items.

For travelers with limited luggage space, the shop will also offer online shopping and shipping options, making it easy to have favorite finds delivered directly to their doorstep.

Perfect for visitors looking to bring home a piece of Santa Fe's artistic essence, the shop will be a destination in itself—offering a taste of the city's creative spirit before or after a journey.

C. SCOPE OF PROCUREMENT

The awarded vendor shall be responsible for providing retail sales of clothing, consumer electronics and accessories, sealed food and drink items, reading material, and similar items to patrons of the Airport. The gift shop shall have at a minimum one employee on duty during operating hours, defined as 90 minutes prior to any scheduled departing flight through 5:00 pm Mountain West Time, seven (7) days per week. Lessee may operate additional hours at Lessee's discretion. The term of this Lease Agreement shall be five (5) years ("Initial Term") with two (2) optional terms of five (5) years each.

The resulting lease agreement will be a single award.

This solicitation will result in a lease agreement between two parties and may ONLY be used by those two parties exclusively.

D. PROCUREMENT MANAGER

The Santa Fe Regional Airport has assigned a Procurement Manager who is responsible for the conduct of this procurement whose name, address, telephone number, and email address are listed below:

Name:Sebastian Gallegos, Procurement ManagerTelephone:(505) 695-3538

1. **Any inquiries or requests** regarding this procurement should be submitted, in writing, to the Procurement Manager <u>AND</u> CPD at the following emails:

Procurement Manager: sfgallegos@santafenm.gov CPD: <u>purchasing_RFP@santafenm.gov</u>

Offerors may contact <u>ONLY</u> the Procurement Manager and the CPD regarding this procurement. Other city employees or Evaluation Committee members do not have the authority to respond on behalf of the Procurement Manager. Do not contact the Procurement Manager after the Proposals' due date.

2. Protests of the solicitation or award must be submitted in writing to the Protest Manager. As a Protest Manager has been named in this RFP, pursuant to NMSA 1978, Section 13-1-172 and Procurement Manual Section Y, <u>ONLY</u> protests delivered directly to the Protest Manager in writing and in a timely fashion will be considered to have been submitted properly and in accordance with statute, rule, and this RFP. Protests submitted or delivered to the Procurement Manager will <u>NOT</u> be considered properly submitted.

E. PROPOSAL SUBMISSION

Submissions of all proposals must be accomplished via upload:

https://cityofsantafenmvendors.munisselfservice.com/Vendors/VBids/Default.aspx

F. DEFINITION OF TERMINOLOGY

This section contains definitions of terms used throughout this procurement document, including appropriate abbreviations:



G. PROCUREMENT LIBRARY

A procurement library has been established. Offerors are encouraged to review the material contained in the Procurement Library by selecting the link provided in the electronic version of this document through your own internet connection. The library contains information listed below:

Electronic version of RFP, Questions & Answers, RFP Amendments, etc. https://cityofsantafenmvendors.munisselfservice.com/Vendors/VBids/Default.aspx

II. CONDITIONS GOVERNING THE PROCUREMENT

This section of the RFP contains the schedule of events, the descriptions of each event, and the conditions governing this procurement.

A. SEQUENCE OF EVENTS

The City's CPD and the Procurement Manager will make every effort to adhere to the following schedule:

Action	Responsible Party	Due Dates	Times (in Mountain)
Issue RFP	CPD	April 9, 2025	
Site Visit	Procurement Manager /Potential Offerors	April 22, 2025	9:30 AM
Pre-Proposal Meeting	Procurement Manager /Potential Offerors	April 22, 2025	10:00 AM
Deadline for Written Questions	Potential Offerors	April 24, 2025	5:00 PM
Response to Written Questions	Procurement Manager	April 28, 2025	
Proposals Due Date	Offerors	May 8, 2025	3:00 PM
*Interviews	Potential Offerors	May 9 & 12, 2025	
*Identification of Potential Best-Valued Offeror(s)	Evaluation Committee	May 13, 2025	
*First Clarification Meeting	Evaluation Committee/Finalist Offeror(s)	May 15, 2025	
*Final Clarification Meeting	Evaluation Committee/Finalist Offeror(s)	May 20, 2025	
*Governing Body Approval	Governing Body	May 21 –June 30, 2025	
*Agreement Award	Requesting Department	July 1, 2025	

^{*}Dates indicated after "Proposals Due Date" through "Agreement award" are estimates only and may be subject to change without necessitating an amendment to the RFP.

B. EXPLANATION OF EVENTS

The following paragraphs describe the activities listed in the Sequence of Events.

The City reserves the right to:

- 1. Change or extend the Proposals Due Date.
- 2. Revise the RFP document prior to the due date.

The City will process addenda if it is determined that modifications, clarifications, or additions to the RFP are necessary. Addenda will be announced via email to registered Potential Offerors that have selected the corresponding commodity code used for this event.

1. Issue RFP

This RFP is being issued on behalf of The City of Santa Fe Regional Airport on the date indicated in Sequence of Events.

2. Site Visit

A Site Visit will be held as indicated in the Sequence of Events, at 121 Aviation Drive, Santa Fe, NM 87507. The Site Visit is intended to provide potential Offerors with an opportunity to inspect the site and obtain clarification regarding the requirements of the RFP. Attendance at the Site Visit is a highly encouraged prerequisite for submitting a proposal.

During the Site Visit, potential Offerors will be given a walkthrough of the location. Offerors are encouraged to ask questions during the Site Visit for clarity. However, any responses provided by the Procurement Manager representatives during the Site Visit will be considered unofficial and nonbinding. Offerors must submit all questions in writing, and official responses will be provided in writing on the date listed in the Sequence of Events.

A public log will be maintained by the Procurement Manager recording the names of potential Offeror(s) that attended the Site Visit.

3. Pre-Proposal Meeting

A Pre-Proposal Meeting will be held as indicated in the Sequence of Events, beginning at 10:00 AM MST/MDT following the site visit in person and via MS Teams: <u>https://teams.microsoft.com/l/meetup-join/19%3ameeting_Nzc0YWEwNDYtNTBhOC00MzNkLThkNDYtNDY5OWFlYzMwMjky%40threa</u> <u>d.v2/0?context=%7b%22Tid%22%3a%2277b69f5a-55ed-4363-8616-</u> 4867b0bc707f%22%2c%22Oid%22%3a%228d3a19bb-3961-4588-8915-1014f4def1c1%22%7d

Potential Offeror(s) are encouraged to submit written questions in advance of the conference to the CPD and the Procurement Manager. The identity of the organization submitting the question(s) will not be revealed. Additional written questions may be submitted at the Meeting. All questions answered during the Pre-Proposal Meeting will be considered <u>unofficial</u> until they are posed in writing. All written questions will be addressed in writing on the date listed in the Sequence of Events. A public log will be kept of the names of potential Offeror(s) that attended the Pre-Proposal Meeting.

Attendance at this meeting is highly recommended, but not a prerequisite for submission of a proposal.

4. Deadline for Written Questions

Potential Offerors may submit written questions to CPD and the Procurement Manager as to the intent or clarity of this RFP as indicated in the Sequence of Events. All written questions must be addressed to the CPD and the Procurement Manager. Questions shall be clearly labeled and shall cite the Section(s) in the RFP or other document which form the basis of the question.

5. Responses to Written Questions

Responses to the written questions will be provided on Bid Central, on or before the date indicated in Sequence of Events and is available for all potential Offerors.

An electronic version of the Questions and Answers will be posted to Bid Central.

6. Proposals Due Date

Only electronic proposal submission is allowed.

ALL OFFEROR PROPOSALS MUST BE RECEIVED FOR REVIEW AND EVALUATION BY CPD VIA UPLOAD

Proposals must be submitted electronically through the link in RESPONSE FORMAT AND ORGANIZATION. Proposals submitted by facsimile and email will not be accepted.

Bid Central will keep a log of the names of all Offeror organizations that submit proposals. Pursuant to NMSA 1978, Section 13-1-116, the contents of proposals shall not be disclosed to competing Offerors during the negotiation process. The negotiation process is deemed to be in effect until the contract is awarded pursuant to this RFP. Awarded in this context means approved by the City's Governing Body and subsequently signed by the City Mayor.

7. Interviews

Offerors may be required to participate in an interview to evaluate expertise. A notification will be sent to Offerors with meeting details once the Evaluation Committee has conducted their initial review. This is not a presentation. The Evaluation Committee will interview the Key Personnel Lead. A second individual may be present (standby) to clarify if requested.

8. Identification of Potential Best-Valued Offeror(s)

All Offeror proposals will be reviewed for compliance with the requirements and specifications stated within this RFP. Proposals deemed non-responsive will be eliminated from further consideration. CPD or/and/or the Procurement Manager in conjunction with the Evaluation Committee may contact the Offeror for clarification of the response. Responsive proposals will be evaluated on the factors, which have been assigned a point value. The responsible Offerors with the highest scores will be selected as finalist Offerors, based upon the proposals submitted. In accordance with NMSA 1978, Section 13-1-117, the responsible Offerors whose proposals are most advantageous to the City taking into consideration the Evaluation Factors will be recommended for award. Please note, however, that a serious deficiency in the response to any one factor may be grounds for rejection regardless of overall score.

9. First Clarification Meeting

The City may require that the Offeror attend a First Clarification Meeting to present its proposal and to identify additional issues or concerns that the City may have. It is also an opportunity to meet all participants who may be a stakeholder in the project.

10. Final Clarification Meeting

The Final Clarification Meeting may be held at the end of the Clarification Phase and is used to present a summary of what was developed and agreed upon during the Clarification Phase. The final Clarification meeting is not a question-and-answer session. The Offeror and City stakeholders must not wait for the meeting to ask questions. All coordination and planning with the City should be completed prior to the Clarification Phase Summary Presentation meeting on the RFP Procurement schedule.

11. Governing Body Approval

Depending on the terms of the agreement, including any term extensions of the agreement, either the City manager will approve and sign the agreement, or it will be presented as an agenda item for the appropriate Committee Meetings and then the Governing Body for approval. The mayor signs all agreements presented to the Governing Body.

12. Awards

Upon receipt of the signed lease agreement, the Department will award as per the Sequence of Events, or as soon as possible thereafter. The award is subject to appropriate Department and City Manager/Governing Body approval.

13. Protest Deadline

Any protest by an Offeror pertaining to the solicitation or award must be submitted within 15 days from the notice of solicitation or award and in conformance with NMSA 1978, Section 13-1-172 and applicable procurement regulations. As a Protest Manager has been named in this RFP, pursuant to NMSA 1978, Section 13-1-172 and Procurement Manual Section Y, ONLY protests delivered directly to the Protest Manager in writing and in a timely fashion will be considered to have been submitted properly and in accordance with statute, rule, and this RFP. The 15-calendar day protest period shall begin on the day following the notice of award of agreement and will end at 5:00 pm MST/MDT on the 15th day. Protests must be written and must include the name and address of the protestor and the RFP number. It must also contain a statement of the grounds for protest including appropriate supporting exhibits and it must specify the ruling requested from the party listed below. The protest must be delivered to:

Travis Dutton-Leyda Chief Procurement Officer City of Santa Fe tkduttonleyda@santafenm.gov

PROTESTS RECEIVED AFTER THE DEADLINE WILL NOT BE ACCEPTED.

14. Finalize Lease Agreement

After approval of the Evaluation Committee Report, any lease agreement resulting from this RFP will be finalized with the most advantageous Offeror(s), taking into consideration the evaluation factors set forth in this RFP, as per the Sequence of Events, or as soon as possible thereafter. The most advantageous proposal may or may not have received the most points. In the event mutually agreeable terms cannot be reached with the apparent most advantageous Offeror in the timeframe specified, the City of Santa Fe reserves the right to finalize a lease agreement with the next most advantageous Offeror(s) without undertaking a new procurement process.

C. GENERAL REQUIREMENTS



III. RESPONSE FORMAT AND ORGANIZATION

A. NUMBER OF RESPONSES

Offerors shall submit only one proposal in response to this RFP.

B. NUMBER OF COPIES

1. ELECTRONIC SUBMISSION ONLY

Offerors must submit proposals in response to this RFP through the Bid Central link. Only one electronic copy of the proposal should be submitted, as outlined below.

Offeror's proposal **<u>must</u>** be submitted in separate uploads as indicated below in this section and **<u>must</u>** be prominently identified as "Public Proposal," and/or "Confidential Proposal," when applicable," on the front page of each upload.

ELECTRONIC proposal submissions must be fully submitted on:

<u>https://cityofsantafenmvendors.munisselfservice.com/Vendors/VBids/Default.aspx</u> by the submission deadline in the Sequence of Events Submissions cannot be password protected and <u>must be in PDF</u> <u>format.</u> The Offeror <u>must ensure to allow adequate time for large PDF files (uploads/attachments) in order to fully complete the proposal response by the deadline, date and time. An electronic submission that is not both: (1) fully complete; and (2) received, via the submission link by the deadline, will be deemed late. Further, a submission that is not fully received by the deadline because the response was captured, blocked, filtered, quarantined or otherwise prevented from reaching the proper destination server by any anti-virus or other security software will be deemed late.</u>

LATE PROPOSALS MAY NOT BE ACCEPTED

Any proposal that does not adhere to the requirements of **Response Format and Organization** may be deemed non-responsive and rejected on that basis.

C. PROPOSAL FORMAT

All proposals must be submitted as follows:

Offerors shall include the following forms completed accurately, in the format provided and according to any instructions contained within the form. Failure to follow Offeror Form instructions may result in disqualification.

Attachment	Form	Value
Attachment A	Proposal Cover Page, Declaration & Checklist	Desirable
Attachment B	Campaign Contribution Disclosure Form	Mandatory
Attachment C	Conflict of Interest	Mandatory
Attachment D	Non-Collusion Affidavit	Mandatory
Attachment E	Key Personnel Proposal Form	Desirable
Attachment F	Project Capability Submittal (SC/LE, VA) Checklist and Format	Desirable
Attachment G1	Scope/Level of Expertise Plan (SC/LE)	Desirable
Attachment G2	Value Added Plan (VA)	Desirable
Attachment H	Reference List	Desirable

IV. EVALUATION

An Evaluation Committee will evaluate and score the responses to the RFP based on the information provided in each response and the committee's evaluation of the offeror's understanding of the objectives of this project. The Pre-Proposal Meeting will be important for Offerors to understand what information needs to be included in their proposals.

Proposals will be reviewed based on the criteria listed below. These points have been evaluated as critical qualifications to the success of the project.

No.	Rating Criteria	% Weighting
1	Scope/Level of Expertise Plan (SC/LE)	50
2	Value Added Plan (VA)	20
3	Interview	30

A. DESCRIPTION OF EVALUATION

To ensure that a proposal is complete and addresses all key RFP issues, proposals must adhere to the following format. Proposals shall be organized into the following sections, in the order listed, and inclusive of all requested information:

- a) **Proposal Cover Page, Declaration and Checklist:** Offerors will prepare and submit the Proposal Cover Page, Declaration and Checklist (Attachment A).
- b) **Key Offeror Project Lead.** Using Attachment E, complete the Key Personnel Lead Proposal Form. The offeror shall provide the name of the Primary Project Lead (the personnel must be the person who will be interviewed if shortlisted) that the offeror proposes to execute the project pursuant to a resultant agreement.
- c) **Project Capability (PC) Submittal.** The Project Capability Submittal has two components: Scope/Level of Expertise Plan (SC/LE), and Value-Added Plan (VA). (See Attachments F, G1 and G2).
 - i. Purpose of PC Submittal
 - i. Assist City in prioritizing offerors' submittals based on their scope, expertise, and ability to understand and deliver the intended project.
 - ii. Provide high performing offerors with the opportunity to differentiate themselves from their competitors due to their experience and expertise by using verifiable performance metrics and previous relative project performance results.
 - ii. PC Submittal Format Requirements
 - i. PC submittals must NOT contain any names that can be used to identify who the offerors are (such as firm names, personnel names, project names, or product names).
 - ii. A PC proposal template is included in this RFP. This document must be used by all offerors. Offerors are NOT allowed to re-create, re-format, or modify the template in any manner. Offerors must type their responses on the Word template provided.
 - iii. Failure to comply with any of the PC format requirements may result in disqualification.
 - iv. The PC submittal shall not contain any marketing information. The submittal should be used to prove to the City that the offeror has expertise for the specific project being proposed on.
 - v. References used in the PC submittal must be listed in the Attachment H Reference List. The Reference List is not seen by the Evaluation Committee until after PC submittal evaluations are performed.
 - iii. <u>Overview of the Scope/Level of Expertise Plan</u> The Scope/Level of Expertise Plan is to allow offerors to differentiate themselves based on their technical capability and understanding of the City's specific needs. It should summarize the metrics that show the offeror can accomplish the subject project with the Scope defined by past experiences on similar projects. Offerors should identify scope claims based on their expertise and experience supported by verifiable performance metrics that show the capability to this specific project environment and requirement.

- iv. <u>Overview of the Value-Added Section</u> The purpose of the Value-Added Plan is to provide offerors with an opportunity to identify any value-added options or ideas that may benefit the City at a change in cost or revenue. These options or ideas may also be referred to as additional or optional services. Where applicable, the offeror should identify: 1) what the City may have excluded or omitted from its scope; and 2) how these options or ideas have been successful through verifiable performance information of previous projects. The offeror should list the cost and time impact of its options or ideas. All cost and revenue impacts associated with these Value-Added options (Attachment G2) must NOT be included anywhere else,
- v. <u>Reference List</u> There will be a designated area on both the Scope/Level of Expertise Plan and Value-Added Plan where performance claims are supported by an indicated reference. As the PC submittals are anonymous, the reference will be indicated only by a reference number which corresponds to the matching number on the Reference List (Attachment H).
- d) Interviews The offerors will be required to participate in an interview to evaluate expertise. This is not a presentation. The Evaluation Committee will interview the Key Personnel Lead on the Interview date specified in the Project Procurement Schedule. The individual is required to be in person for the interview. A second individual may be present (standby) to clarify if requested.
- e) Local Preferences Excluded from this Procurement

B. PROJECT REVENUE CONTROLS OF THE BEST VALUE APPROACH (BVA)

There are two revenue controls in the BVA including:

- a) Best Value Check: After the prioritization of offerors, if the best value Offeror is within 15% of the next best value proposal, the best value Offeror will be prioritized first. If not within the range, the best value Offeror will attempt to justify why they should be awarded the agreement. If the justification is clear to the Evaluation Committee, they will move into the clarification period.
- b) Selection Check: Before the agreement is awarded, an evaluation committee report must be given for the best value Offeror. If the justification is not sufficient, the award may go to the next best value who has met all the requirements of the BV approach. The Selection Check will provide the justification for hiring the highest prioritized Offeror. The Offeror selected for an award will be the one whose proposal is responsive, responsible, and is the most advantageous to City, as determined by the City in its sole discretion.

C. CLARIFICATION

The potential best value Offeror(s) will be required to complete the Clarification Phase as outlined in the Clarification Phase Guide (Attachment I). The intent of this phase is to allow the Offeror(s) an opportunity to clarify their proposal, address any issues or risks, any concerns to be resolved,) and prepare a presentation for the Clarification Meeting.

D. AWARD

The City will notify each offeror in writing of the City's decision.

- a) The City reserves the right to reject any or all proposals and to award more than one offeror.. The decision of the RFP award(s) by the City is final.
- b) The City at its sole discretion may decide to take no procurement action as a result of the RFP and/or may re-issue all or portions of the RFP.
- c) The City reserves the right to accept or reject without consideration proposals that do not address the full requirements of the RFP or that do not reach the designated address and contact before the proposal due date and time identified.

The final award is dependent upon the Offeror's Scope of Work (SOW) being acceptable to the City. Proposals and contents provided by the Offeror will be considered contractual obligations. Any new or unique requirements as a result of the RFP response can be added or amended, at the City's sole option, to the existing agreements. It should be understood that obligations of confidentiality will be an important condition of any resulting contractual arrangement. The selected Offeror and all employees performing duties on this project will be required to keep all aspects of this project in confidence.

ATTACHMENT LIST – List of all attachments included in the RFP

Attachment A	Proposal Cover Page, Declaration & Checklist (Include as cover page in the proposal)
Attachment B	Campaign Contribution Disclosure Form
Attachment C	Conflict of Interest
Attachment D	Non-Collusion Affidavit
Attachment E	Key Personnel Lead Form
Attachment F	Project Capability Submittal (SC/LE, VA) Checklist and Format
Attachment G (1)	Scope / Level of Expertise Plan (SC/LE)
Attachment G (2)	Value-Added Plan (VA)
Attachment H	Reference List
Attachment I	Clarification Phase Guide
Attachment J	Draft Lease Agreement

ATTACHMENT A – PROPOSAL COVER PAGE, DECLARATION, AND CHECKLIST

The Offeror must complete and submit this Attachment. This Attachment shall be the cover page for the Proposal. The following documents are required for this RFP (please mark off each document to acknowledge that you have completed and submitted the document in the proper format):

Attachment A	Proposal Cover Page, Declaration & Checklist (Include as cover page in the proposal)
Attachment B	Campaign Contribution Disclosure Form
Attachment C	Conflict of Interest
Attachment D	Non-collusion Affidavit
Attachment E	Key Personnel Lead Form
Attachment F	Project Capability Submittal (LE, RA, VA) Checklist and Format
Attachment G (1)	Level of Expertise (LE) Plan
Attachment G (2)	Value Added (VA) Plan
Attachment H	Reference List

RFP # 25117

Phone Number	Company Name
Mailing Address	FEIN#
City and Country	NMBTIN#

2. Identify the individual(s) authorized by the organization to (A) contractually obligate, (B) negotiate, and/or (C) clarify/respond to queries on behalf of this Offeror:

	A Contractually Obligate	B Negotiate*	C Clarify/Respond to Queries*
Name			
Title			
Email			
Telephone			

* If the individual identified in Column A also performs the functions identified in Columns B & C, then no response is required for those Columns. If separate individuals perform the functions in Columns B and/or C, they must be identified.

3. Use of subcontractors (Select one):

_____ No subcontractors will be used in the performance of any resultant agreement, OR
_____ The following subcontractors will be used in the performance of any resultant agreement:

(Attach extra sheets, as needed)

4. Describe any relationship with any entity (such as the City of Santa Fe, State Agency, reseller, etc. that is not a subcontractor(s) listed in #3 above), if any, which will be used in the performance of any resultant agreement . (N/A, None, Does not apply, etc. are acceptable responses to this item.)

(Attach extra sheets, as needed)

By signing the form below, the Authorized Signatory attests to the accuracy and veracity of the information provided on this form, and explicitly acknowledges the following:

- On behalf of the submitting-organization identified in item #1, above, I accept the Conditions Governing the Procurement;
- I concur that submission of our proposal constitutes acceptance of the Evaluation Factors contained in this RFP; and
 - I acknowledge receipt of all amendments to this RFP, if any.

Authorized Signature and Date (*Must be signed by the individual identified in item #2.A, above.*)

ATTACHMENT B - CAMPAIGN CONTRIBUTION DISCLOSURE FORM

Pursuant to NMSA 1978, Sections 13-1-28 and 13-1-191.1, a prospective contractor subject to this section shall disclose all campaign contributions given by the prospective contractor or a family member or representative of the prospective contractor to an applicable public official of the state or a local public body during the two years prior to the date on which a proposal is submitted or, in the case of a sole source or small purchase contract, the two years prior to the date on which the contractor signs the contract, if the aggregate total of contributions given by the prospective contractor or a family member or representative of the prospective contractor to the public official exceeds two hundred fifty dollars (\$250) over the two-year period. A prospective contractor submitting a disclosure statement pursuant to this section who has not contributed to an applicable public official, whose family members have not contributed to an applicable public official, shall make a statement that no contribution was made.

A prospective contractor or a family member or representative of the prospective contractor shall not give a campaign contribution or other thing of value to an applicable public official or the applicable public official's employees during the pendency of the procurement process or during the pendency of negotiations for a sole source or small purchase contract.

Furthermore, a solicitation or proposed award for a proposed contract may be canceled pursuant to NMSA 1978, Section <u>13-1-181</u> or a contract that is executed may be ratified or terminated pursuant to Section NMSA 1978, Section <u>13-1-182</u> if a prospective contractor fails to submit a fully completed disclosure statement pursuant to this section; or a prospective contractor or family member or representative of the prospective contractor gives a campaign contribution or other thing of value to an applicable public official or the applicable public official's employees during the pendency of the procurement process.

The state agency or local public body that procures the services or items of tangible personal property shall indicate on the form the name or names of every applicable public official, if any, for which disclosure is required by a prospective contractor.

THIS FORM MUST BE INCLUDED IN THE RFP AND MUST BE FILED BY ANY PROSPECTIVE CONTRACTOR WHETHER OR NOT THEY, THEIR FAMILY MEMBER, OR THEIR REPRESENTATIVE HAS MADE ANY CONTRIBUTIONS SUBJECT TO DISCLOSURE.

The following definitions apply:

"Applicable public official" means a person elected to an office or a person appointed to complete a term of an elected office, who has the authority to award or influence the award of the contract for which the prospective contractor is submitting a competitive sealed proposal or who has the authority to negotiate a sole source or small purchase contract that may be awarded without submission of a sealed competitive proposal.

"**Campaign Contribution**" means a gift, subscription, loan, advance or deposit of money. or other thing of value, including the estimated value of an in-kind contribution, that is made to or received by an applicable public official, or any person authorized to raise, collect, or expend contributions on that official's behalf for the purpose of electing the official to statewide or local office. "Campaign Contribution" includes the payment of a debt incurred in an election campaign but does not include the value of services provided without compensation or unreimbursed travel or other personal expenses of individuals who volunteer a portion or all of their time on behalf of a candidate or political committee, nor does it include the administrative or solicitation expenses of a political committee that are paid by an organization that sponsors the committee.

"**Family member**" means a spouse, father, mother, child, father-in-law, mother-in-law, daughter-in-law or sonin-law of (a) a prospective contractor, if the prospective contractor is a natural person; or (b) an owner of a prospective contractor;

"**Pendency of the procurement process**" means the period of time commencing with the public notice of the RFP and ending with the award of the contract or the cancellation of the RFP.

"**Prospective contractor**" means a person or business that is subject to the competitive sealed proposal process set forth in NMSA 1978, Section <u>13-1-28</u> through <u>13-1-199</u> or is not required to submit a competitive sealed proposal because that person or business qualifies for a sole source or small purchase contract.

"**Representative of a prospective contractor**" means an officer or director of a corporation, a member or manager of a limited liability corporation, a partner of a partnership or a trustee of a trust of the prospective contractor.

Name(s) of Applicable Public Official(s) if any:______

Alan Webber, Mayor Councilor Signe I. Lindell, District 1, Pro Tem Councilor Alma Castro, District 1 Councilor Carol Romero-Wirth, District 2 Councilor Michael Garcia, District 2 Councilor Lee Garcia, District 3 Councilor Pilar F.H. Faulkner, District 3 Councilor Amanda Chavez, District 4 Councilor Jamie Cassutt, District 4

DISCLOSURE OF CONTRIBUTIONS BY PROSPECTIVE CONTRACTOR:

Contribution Made By:	
Relation to Prospective Contractor:	
Date Contribution(s) Made:	
Amount(s) of Contribution(s)	
Nature of Contribution(s)	
Purpose of Contribution(s)	
-	

(Attach extra pages if necessary)

Signature

Date

Title (position)

--OR—

NO CONTRIBUTIONS IN THE AGGREGATE TOTAL OVER TWO HUNDRED FIFTY DOLLARS (\$250) WERE MADE to an applicable public official by me, a family member or representative.

Signature

Date

Title (Position)

ATTACHMENT C - CONFLICT OF INTEREST STATEMENT

Complete, sign and return with your proposal.

The City of Santa Fe policy is to prevent personal or organizational conflict of interest, or the appearance of such conflict of interest, in the award and administration of City contracts and Purchase Orders.

The Offeror shall comply with all applicable provisions of the Governmental Conduct Act, NMSA 1978, Section 10-16 and include a full disclosure of all potential organization conflicts of interest in the Proposal.

In addition to the key personnel shall also complete the Conflict of Interest Form below certifying that the entity has read and understands the City's policy regarding conflict of interest and the CFR. Each key personnel must also certify that there is no conflict of interest with the Project. If there is a conflict with the Project, then the Santa Fe Regional Airport

The Santa Fe Regional Airport agrees that, if after award, an organizational conflict of interest is discovered, the Santa Fe Regional Airport makes an immediate and full written disclosure to the City that includes a description of the action that the Santa Fe Regional Airport has taken or proposes to take to avoid or mitigate such conflicts. If an organizational conflict of interest is determined to exist, the City may, at its discretion, cancel the lease agreement for the Project. If the Santa Fe Regional Airport was aware of an organizational conflict of interest prior to the award of the lease agreement and did not disclose the conflict to the City, the City may terminate the lease agreement for default.

The City may disqualify an Offeror if any of its key personnel belong to more than one Submitter organization/firm.

I, ______ certify that I/We have no personal or financial interests and no present employment or activity which would be incompatible with this firm's participation in any activity related to the RFP or execution of the awarded For the duration of this firm's involvement in the lease agreement, this firm agrees not to accept any gift, benefit, gratuity or consideration, or begin a personal or financial interest in a party who is bidding and/or proposing, or associated with a bidder and/or Offeror on the lease agreement.

I certify that this firm will keep all lease agreement information confidential and secure. This organization will not copy, give, or otherwise disclose such information to any other person unless the City of Santa Fe has on file a confidentiality agreement signed by the other person, and the disclosure is authorized and necessary to the lease agreement. I understand that if this firm leaves this lease agreement before it ends, this firm must keep all contract information confidential. I agree to follow any instructions provided by the City relating to the confidentiality of the lease agreement information. I fully understand that any unauthorized disclosure made by this firm may be a basis for civil or criminal penalties. I agree to advise the City's Procurement Officer, at <u>tkduttonleyda@santafenm.gov</u> immediately in the event that I or another person within this organization either learn or have reason to believe that any person who has access to the lease agreement confidential information has or intends to disclose that information in violation of this agreement.

This statement must be fully completed and signed by an authorized representative.

Company Name:
Authorized Representative/Title:
Phone Number:
Fax Number:
Email Address:
Signature:
Date:

The above information is subject to verification by the City of Santa Fe. If the City finds a misrepresentation, the proposal may be automatically disqualified from the procurement process or the lease agreement may be canceled.

ATTACHMENT D - NON-COLLUSION AFFIDAVIT

Complete, Sign, and Return with your proposal.

I hereby affirm that: I am the	(insert title) and the duly
authorized representative of	(insert organization's name)
whose address is	And, that
I possess the legal authority to make this affidavit on be	ehalf of myself and the firm for which I am acting.

I affirm:

1. I am fully informed respecting the preparation and contents of the attached proposal and of all pertinent circumstances respecting such proposal.

2. Such proposal is genuine and is not a collusive or sham proposal.

3. Neither the said Offeror nor any of its officers, partners, owners, agents, representatives, employees or parties in interest, including this affiant, has in any way colluded, conspired, connived or agreed, directly or indirectly with any Offeror, firm or person to submit a collusive or sham proposal in connection with the Contract for which the attached proposal has been submitted or to refrain from offering a proposal in connection with the Contract, or has in any manner, directly or indirectly, sought by agreement or collusion or communication or conference with any other Offeror, firm or person to fix the price or prices in the attached proposal or of any other Offeror, or to fix any overhead, profit or cost element of the proposal or the offer price of any other Offeror, or to secure through any collusion, conspiracy, connivance or unlawful agreement any advantage against the Mayor and Council of City of Santa Fe, New Mexico or any person interested in the proposed Contract; and

4. The price or prices quoted in the attached proposal are fair and proper and are not tainted by any collusion, conspiracy, connivance or unlawful agreement on the part of the Offeror or any of its agents, representatives, owners, employees, or parties in interest, including this affiant. I do solemnly declare and affirm under the penalties of perjury that the contents of this affidavit are true and correct.

Signature	 	
Printed Name _	 	
Title	 	
Date		

ATTACHMENT E – KEY PERSONNEL LEAD FORM

Offeror Key Personnel Lead:

ATTACHMENT F – PROJECT CAPABILITY SUBMITTAL CHECKLIST AND FORMAT

The Offeror must complete and submit this checklist along with the Project Capability (PC) Submittal. This PC Submittal Checklist is <u>not</u> counted in the 2-page PC Submittal limit. Failing to answer or answering "No" to any of the questions below may result in disqualification.

1.	Is your PC Submittal (attachments G1, & G2) a total of 2 pages or less (1 page maximum per document)?	Yes	No
2.	Do you understand that your PC Submittal will <u>NOT</u> contain any names, past projects, or information that may be used to identify who your firm is?	Yes	No
3.	Do you understand that you must use the PC Submittal templates provided in this RFP and that you are <u>NOT</u> allowed to re-create the PC Submittal Templates (cannot alter font size, add colors, add pictures, etc.) or handwrite your responses?	Yes	No
4.	Do you understand that the contents of PC Submittal will become part of the Contract?	Yes	No
5.	Do you understand that your Proposal may be disqualified if you fail to meet any of the above requirements?	Yes	No

ATTACHMENT G (1) – SCOPE / LEVEL OF EXPERTISE PLAN (SC/LE)

Instructions:

- Offerors should use this template to provide their project performance metrics for each requirement.
- Each reported metric **should be supported by a reference** listed in **Attachment H: Reference List**, with the corresponding reference number indicated in the "Ref #" column.
- Offerors may add additional performance metrics that differentiate their qualifications.
- Offerors should NOT modify the prefilled sample data or exceed the 1-page limit for this section.
- Offerors should NOT include any identifying information in this submission.

The **City of Santa Fe Sample** column provides reference figures based on anticipated project needs. Offerors should enter their actual experience metrics in the **Offeror's Project Performance** column.

*Note to Offerors: the instructions above may be deleted from this form when you submit this attachment.

Requirement	City of Santa Fe	Offeror's Project Performance	Ref #
# of years' experience in retail management, preferably in an airport or transportation hub setting	1		
# of city airports worked in	1		
% of locally sourced inventory	50%		
% of southwestern style inventory	70%		
Average customer satisfaction	10/10		

Additional Project Performance Criteria	Offeror's Project Performance	Ref #

ATTACHMENT G (2) – VALUE ADDED PLAN (VA)

Offerors must use this template. The Value-Added Plan should identify any **value-added options or ideas that may benefit the City**. The value-added claims should be prioritized (identify the most important claims first). Offerors may add Value Added Claim rows to the table template, but **do not exceed the 1-page limit for this section**. Do NOT include any identifying information in the Plan. Information supported by an indicated reference must have a corresponding reference listed in Attachment E: Reference List. Each value-added claim will provide a brief description, extra cost/delay, and impact which describes how it would affect the project in terms of cost, time and/or quality.

*Note: the instructions above and the example in table below may be deleted from this form.

#	Value Added	Cost	Delay	Impact	Ref #
0	Marketing options	+5%	0	Increased revenue to the City	1
1					
2					
3					

ATTACHMENT H – REFERENCE LIST

Offerors must use this template. The Reference List's "Ref #" must correlate with the references indicated on the Scope / Level of Expertise and Value-Added Plans. All references cited must have their Point of Contact (POC) readily available if follow-up questions or verification of project information and performance is required by City. Any References listed which are not readily available may be considered invalid in the scoring of the Scope / Level of Expertise and Value-Added Plans.

Ref #	Client Name	POC Name	Email	Phone	Project Cost	Duration
0	Client A	POC Name A	<u>A@gmail.com</u>	(###) ### - ####	\$ 1,800,000	1/1/2020 - 5/1/2020
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						

ATTACHMENT I – CLARIFICATION PHASE GUIDE

1. OVERVIEW

- a. The Clarification Phase is not a negotiation phase. Offerors will not be permitted to modify their cost/fee/financial rates, project durations, or project team unless the City requests changes. The Clarification Phase is started by the notification of the Prioritized highest scoring Best Value Offeror(s) and ended by the final presentation to the City after all issues have been addressed. If the City is not satisfied during the Clarification Phase, or upon completion of the First Clarification Meeting and Clarification Summary Meetings, the City may consider another Offer for potential award (this Offeror would also have to participate in a Clarification Phase). If the Offeror provides all required documents and meets the requirements of the city with the potential Best-Value Offeror, The City may proceed with award(s).
- b. The Clarification Phase is carried out prior to the signing of the lease agreement. The City's objective is to have the products/services maximized without any Offeror price increases, and with high customer satisfaction. At the end of the lease agreement, the City will evaluate the performance of the Offeror based on these factors.
- c. It is the Offeror's responsibility to ensure they understand the scope of their product/service offering and to clearly identify what they are delivering. It is the Offeror's responsibility to manage and mitigate the risk of their offering. It is the City's responsibility to ensure that it conveys any potential concerns and issues before the lease agreement is signed.
- d. The Clarification Phase provides the Offeror with an opportunity to identify their scope with a detailed specification and a simplified list of their tasks and financial streams. The City has the right to accept or reject this proposal. The City also has the right to identify its perceived risks, concerns, and issues which it will require the Offeror to mitigate and manage. The major deliverables in the Offeror's scope of services in the Clarification Phase include:
 - i. Proposed detailed plan from beginning to end.
 - ii. Integrated cost/time schedule that the BV Offeror will use to track cost/time deviations.
 - iii. Simplified milestone schedule that non-technical stakeholders can follow to track deviations.
 - iv. If any risk is identified, the Offeror must ensure that meeting minutes identify that the Offeror has a mitigation plan for the perceived risk to their proposed plan.

2. PRE-PLANNING AND COORDINATION

- a. Offerors may be required to provide the City with supporting documentation for any information listed in their submittals before entering the Clarification Phase.
- b. The City requires that the Offeror attend a First Clarification Meeting to present its proposal and to identify additional issues or concerns that the City may have. It is also an opportunity to meet all participants who may be a stakeholder in the project. The Offeror is required to perform the following functions as part of, or in preparation for, this Meeting:
- i. Ensure that the City has invited all its stakeholders and participants to the meeting (including the City, sub-Offerors, designer / AE, interested parties, etc.).
- ii. Present the scope of services (schedule, deliverables, etc.).

- iii. Identify the City's responsibilities.
- iv. Field questions and concerns from City stakeholders.
- v. Listen to concerns, issues, and comments from the City stakeholders.
- vi. Propose a schedule to finalize the Clarification Phase and the contract documents.
 - c. Once the First Clarification Meeting is held, and if the City is comfortable with the Offer, the Clarification Phase begins. The Offeror may be required to complete the following:
 - i. Revisit the site/buildings/campus to do any additional investigating.
 - ii. Coordinate with all parties that will be involved with the delivery of products/services.
 - iii. Resolve concerns and issues with mitigating actions. Prepare to summarize resolutions in the final Clarification Phase Summary Presentation meeting.
 - iv. Finalize the Clarification Document (agreement, payment schedule, scope of work).

3. CLARIFICATION DOCUMENT

The final Clarification Document will include the following:

- a. Executive Summary high level summary of scope documents that clearly addresses what is in scope [being delivered] and what is out of scope for the project.
- b. Finalized scope documents which include details on how the tasks will be completed.
- c. Description of the end deliverable in terms of simplified metrics.
- d. Detailed scope descriptions– A specific breakout of every action required for the Offeror to perform the work. Including all activities required by the Offeror, City and stakeholders to perform the work, inclusive of a detailed schedule and milestone schedule.
- e. Project financial summary.
 - i. The Offeror's Original Price Proposal.
 - ii. A list of agreed/accepted Value-Added Options (with impact to price)
 - iii. A list of agreed upon Scope Changes or Additional Work with impact to price.
 - iv. A Price Breakout and Payment Schedule.
- f. Project and emergency contact list.
- g. PowerPoint presentation that describes the scope of the project in terms of cost, time, deliverables and how the deliverables acceptance will be decided.

4. FINAL CLARIFICATION MEETING

- a. The Final Clarification Meeting is held at the end of the Clarification Phase and is used to present a summary of what was developed and agreed upon during the Clarification Phase. The final Clarification meeting is not a question-and-answer session. The Offeror and City stakeholders must not wait for the meeting to ask questions. All coordination and planning with the City should be completed prior to the Clarification Phase Summary Presentation meeting on the RFP Procurement schedule.
- b. The Offeror may be required give a presentation, which walks the City through the entire lease period and summarizes all of the coordination and planning done during the Clarification Phase. The Offeror should bring its team and all the documents specified in the Clarification Document. The Offeror should come with documents explaining what the City is responsible for during the contract period. The Offeror must convince the City that they have minimized or mitigated all risks and will not be surprised once the service/production begins. The Clarification meeting

presentation (and meeting minutes, if applicable) will become part of the contract along with the other documents from the Clarification Phase.

ATTACHMENT J - DRAFT LEASEAGREEMENT

The Agreement included in this Appendix represents the lease agreement the City intends to use to make an award. The City of Santa Fe reserves the right to modify the Agreement prior to, or during, the award process, as necessary.

(Draft lease agreement attached as separate .pdf)