



SNOW AND ICE REMOVAL SUPPORTS OUR NEIGHBORS

Disability Access Fact Sheet: Removal of Snow and Ice

Snow accumulation on sidewalks, curb ramps and parking spots can mean the difference between getting groceries and medication, going to work, or being trapped inside. Snow removal is vital to the life and independence of people with disabilities. Do your part to ensure your business and property is in compliance with the law and take steps to be a disability-friendly establishment.



What are common problem areas for people with disabilities? Many people with disabilities run into the same issues with snow removal every year.

Some common areas that snow or ice accumulation will block are:

- Sidewalks and curb ramps
- Accessible parking spots
- Access aisles (walking path to the accessible parking spots)

When ice or snow blocks any of these paths, people who use wheelchairs, crutches or other mobility aides have trouble getting from place to place.

The Law

Both under City of Santa Fe and the Americans with Disabilities Act (ADA) require snow and ice removal:

- Keep your sidewalks shoveled. Property owners are responsible for shoveling their sidewalks after each snowstorm to ensure safe pedestrian access. (City of Santa Fe City Code 23-1.8).
- The ADA requires a business to maintain accessible features including accessible parking spaces and routes from the parking space to the main entrance, which means access aisles, curb ramps, and sidewalks.



Reporting Snow and Ice

Contact the Constituent Services for inquires or complaints (505)955-6949

<https://www.santafenm.gov/contact>.

Let's make our City safe for everyone!