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**CITY OF SANTA FE**  
**HUMAN SERVICES COMMITTEE**  
**SPECIAL MEETING**  
**May 1, 2017**

<b><u>ITEM</u></b>	<b><u>ACTION</u></b>	<b><u>PAGE (S)</u></b>
<b>CALL TO ORDER</b>		<b>1</b>
<b>ROLL CALL</b>	<b>Quorum</b>	<b>1</b>
<b>APPROVAL OF AGENDA</b>	<b>Approved</b>	<b>1</b>
<b>APPROVAL OF MINUTES OF: February 14, 2017</b>	<b>Approved</b>	<b>1</b>
<b>NEW BUSINESS/ACTION ITEMS:</b>		
<b>a. Information and Discussion: Organization Interviews</b>		<b>2-3</b>
<b>b. Discussion and Recommendations: Human Services 2017-2016         RFP # '17/40/P</b>		
	<b>Motion passed</b>	<b>7-8</b>
<b>OLD BUSINESS</b>		<b>5</b>
	<b>None</b>	
<b>COMMENTS FROM THE CHAIR AND COMMITTEE MEMBERS</b>		<b>5</b>
<b>REPORT FROM STAFF</b>	<b>None</b>	<b>5</b>
<b>MATTERS FROM THE FLOOR</b>	<b>None</b>	<b>5</b>
<b>ADJOURNMENT</b>	<b>Adjourned at 12:23 p.m.</b>	<b>5</b>

**MINUTES OF THE**  
**CITY OF SANTA FE**  
**HUMAN SERVICES COMMITTEE**  
**SPECIAL MEETING**  
**Santa Fe, New Mexico**

**May 1, 2017**

A meeting of the City of Santa Fe Human Services Committee was called to order by Marizza Montoya-Gansel, Chair at 9:00 a.m. at Market Station Offices, 500 Market Street, Suite 200, Caboose Conference Room, Santa Fe, New Mexico.

Roll Call indicated the presence of a quorum as follows:

**MEMBERS PRESENT:**

Marizza Montoya-Gansel, Chair  
Jeremy Perea  
Anthony Romero  
Brian Serna  
Patricia Boies

**MEMBER(S) ABSENT:**

2 vacancy (s)

**STAFF PRESENT:**

Chris L. Sanchez, Youth and Family Services Division Director  
Julie Sanchez, Youth and Family Services Program Manager

**OTHERS PRESENT**

**APPROVAL OF AGENDA**

**Mr. Perea moved to approve the agenda. Mr. Romero seconded the motion. The motion passed unanimously by voice vote.**

**APPROVAL OF MINUTES:**

**Committee Member Perea moved to approve the minutes of the February 14, 2017 meeting. Committee Member Romero seconded the motion. The motion passed unanimously by voice vote.**

## **NEW BUSINESS/ACTION ITEMS:**

### **a. Information and Discussion: Organization Interviews**

The following organizations were given the opportunity to answer questions that the Committee had regarding their proposals to Request for Proposals #17/40/P.

Introductions were made.

#### **1) Southwest Care Center**

Kristen Carmichael and Jeff Thomas were present for Southwest Care Center.

Chair Montoya-Gansel said the Committee wasn't clear who the population being served was.

Ms. Carmichael stated that the funding is going towards the CONNECT program which partners with the MIHO project to provide intensive help to those individuals who are high hospital utilizers.

Chair Montoya-Gansel asked what percentage of those served in this program are homeless.

Ms. Carmichael stated over fifty percent of those individuals served by the program are homeless.

Ms. Boies asked what the role of the LCSW social worker would be since the majority of funding would be going towards this position, would it primarily be case management or navigation or wraparound services.

Ms. Carmichael stated the model of the worker would be a person that the EMTs in the field would partner with to accomplish certain tasks to free up their time; the social workers tend to be better able to navigate services than the EMTs. This could expand the services to both the EMTs and the social worker. When the firefighters go to homes they could interact with non-intensive clients and the social worker can take care of their needs before they become high utilizers.

#### **2) Santa Fe Need and Deed**

Martha Hamblen, Nina Samens and Wendy Hardwell were present for Santa Fe Need and Deed.

Ms. Hamblen described the proposal and background of her organization.

Ms. Hamblen described the collaboration of agencies and the community concern for the homeless and the idle time they have after being released from the shelters after an overnight stay.

Ms. Hamblen discussed the importance of providing these individuals services.

Ms. Hamblen described the payment of the individuals after being put to work for six hours.

Ms. Hamblen described the collaboration of case managers from the shelters or other services to vet individuals for this service.

Chair Montoya-Gansel addressed concern over individuals at Pete's Place who are actively using, giving them cash and buying alcohol or drugs- requested consideration of giving out food vouchers or clothing vouchers.

Ms. Hamblen stated they thought about that, their agency gives out Food King cards as individuals cannot buy alcohol or cigarettes on those cards. They also stated another food voucher idea could be working with local churches that are already doing something like this to get food. Individuals in the community as well as at the collaborative meetings have stated that these guys would do anything to go to work instead of panhandle or be out in the street.

Mr. Romero agreed that there is value in giving out cash instead of stipends as there is a sense of self-worth and the evaluation process of vetting individuals is also important. Partnering with agencies to get those individuals vetted would be a good step to ensure staff safety.

Mr. Perea asked are these individuals in the program going to be employees, will they have to fill out a 1099.

Ms. Hamblen stated they are subcontractors who can work to up to \$600 dollars a year before they have to fill out paperwork.

Ms. Hamblen stated they will take those individuals and tie them into their mentorship program for stabilization and getting them into services.

### **3) Santa Fe Recovery Center**

Sylvia Barela was present for Santa Fe Recovery Center.

Chair Montoya-Gansel stated that the proposal submitted was to expand a program, and to explain to the Committee the program.

Ms. Barela stated that Santa Fe Recovery Center is an adult substance use disorder treatment program that has been in operation since 2005. The funding has previously been to support bi-lingual outpatient program which is still in operation. The expansion of services is based on a collaborative approach to wraparound services. Last October they started a pilot for a sober living program, using a model similar to the oxford house. They opened their second home in April. The program is working well; they are leveraging funding for the program with billing for medication assisted programming and outpatient services. What they found was a large no-show rate. So by providing sober living

opportunity's to this clientele they are able to make their outpatient appointments and can bill for this service. One of the gaps they want to see improved is to provide intensive case management, peer support and wraparound services while living in the house. SF Recovery cannot bill case management to any funding source that has access to the CCSS services. They are looking at future state funding to fill this gap in services.

Chair Montoya-Gansel asked if they are billing Medicaid for outpatient services and these individuals that have co-occurring problems should be receiving services from their MCOs, is that not happening.

Ms. Barela stated that they often work closely with PMS and Lifelink, the clients are engaged in case management through those organizations but what they are finding is there is still a disconnect to meet basic needs. The MCO case management doesn't support the peer support model they are looking for to meet client's everyday needs getting to meetings, providing transportation and support.

Ms. Boies requested clarification that the funding wasn't for case management broadly.

Ms. Barela stated that yes, that's correct.

Mr. Romero stated that with fifteen people in the houses that this services currently isn't being provided.

Ms. Barela stated that yes, that's correct.

Mr. Serna asked the diversion control services, is that to support the suboxone program.

Ms. Barela stated that yes, that's correct.

Ms. Sanchez asked what the staffing of the residential treatment look like, is it 24 hours?

Ms. Barela stated that yes; the residential program has certified medical technicians on staff 24 hours a day, a registered nurse Monday through Friday from 8 to 5 and another evening nurse for individuals who are detoxing, substance use disorder counselors come in Monday through Friday and mental health counselors staffed in each building. Each client gets a core-counselor plus they have the ability to see specific additional counselors for grief, trauma, and other mental health disorders. On the weekends they go to the mountain center and have counselors who come in to do groups or group family work with the clients. There are consistent services through the week and the weekend and medical techs in the evening.

#### **b. Discussion and Recommendations: Human Services 2017-2016 RFP # '17/40/P**

After discussion and review of the proposals, quarterly reports, historical data and scores, the following motion was made for recommendations for 2017-2019 funding:

**Committee Member Serna moved to recommend the funding allocations for Human Services Funding for FY17-19 as follows:**

Coming Home Connection	\$ 32,000.00
Farm to Table	\$ 10,000.00
Food Depot	\$ 95,000.00
Feeding Santa Fe	\$ 20,000.00
Interfaith Community Shelter	\$155,000.00
Kitchen Angels	\$ 50,000.00
La Familia Medical Center	\$100,000.00
Literacy Volunteers	\$ 55,000.00
Santa Fe Dreamers Project	\$ 32,000.00
Santa Fe Need and Deed	\$ 70,000.00
Santa Fe Recovery Center	\$ 60,000.00
Solace Crisis Center	\$ 90,000.00
Southwest Care Center	\$ 30,000.00
St. Elizabeth's Homeless Shelter	\$ 74,000.00
TA Data Consultant	\$ 30,000.00
<b>Total</b>	<b>\$905,000.00</b>

The following organizations that are not being recommended for funding because they didn't meet the criteria for funding, duplicated services or programs, identified fiscal management issues or did not illustrate any impact within their serviced population.

- Casa Milagro: All funding was directed towards the Executive Director who wasn't providing direct services.
- Esperanza Shelter: Weak application, issues with financial management and lack of spending down funds in previous years.
- NM Immigrant Law Center: Duplication of services, agency located outside of city.
- SF Community Services: Duplication of services, didn't illustrate impact within service population.
- SF Farmers Market Institute: Proposal stated abundant funding for program, funding request was to completely cover overhead costs.
- Boys and Girls Club: Program already utilizing city staff, new staff not needed.
- Communities in School: Do not qualify for Human Services funding, which funds adult services from 18 years and above.
- IMPACT Personal Safety: Did not fit within scope.
- Las Cumbres: Did not fit within scope.
- YouthWorks: Funding other shelter programs, partner with current agencies to fill this need.

**Committee Member Boies seconded the motion. The motion carried by unanimously by voice vote.**

## **OLD BUSINESS**

No items to be discussed.

## **COMMENTS FROM THE CHAIR AND COMMITTEE MEMBER**

There were no comments from the Chair or Committee Members.

## **REPORT FROM STAFF**

This item was not discussed.

## **MATTERS FROM THE FLOOR**

There were no matters from the floor.

## **ADJOURNMENT**

There being no further business to discuss, Mr. Romero moved to adjourn, second by Mr. Serna, the meeting adjourned at 12:23 p.m.

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**Marizza Montoya-Gansel, Chair**

**Respectively submitted by:**

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**Julie Sanchez, Youth and Family Services Program Manager**