



City of Santa Fe, New Mexico

Memorandum



DATE: March 28, 2024

TO: Erin Pulsipher, Webmaster

VIA: Regina A. Wheeler, Public Works Director

FROM: Daniel Lopez, Jr., Equity and ADA Manager

ITEM AND ISSUE:

Request to Discontinue the Use of the AccessiBe Overlay Software Due to Numerous Complaints from the Public and the Mayor's Committee on Disability. No Overlay Software Is Needed, the City's Website Will be More Accessible Without Any Overlay.

BACKGROUND AND SUMMARY:

The blind, visually impaired and disability advocates have raised concerns about AccessiBe's impact on the City website accessibility. The software is supposed to enhance compatibility with screen readers used by visually impaired individuals. However, many users report difficulties interfacing with this software. I have confirmed with our affected parties and Mayor's Committee on Disability, that having no overlay on the City's website will make it most accessible.

Thank you for making this change to create a more accessible and compliant city website.

Please do not hesitate to contact me with any questions at dxlopez@santafenm.gov or (505) 629-3854