BUCKMAN DIRECT DIVERSION BOARD

PROFESSIONAL SERVICES AGREEMENT WITH NJBSoft, LLC.

THIS AGREEMENT is made and entered into by and between the Buckman Direct Diversion Board ("BDDB") and NJBSoft, LLC. ("Contractor"). The effective date of this Agreement shall be the date when it is executed by the Facilities Manager.

1. SCOPE OF SERVICES

Contractor shall provide services for the BDDB as follows:

A. Upgrade existing client hosted Sampling and Monitoring System (SAMS), to the newest software version/generation, and provide annual maintenance support, as set forth in Exhibit A, and pursuant to the Schedules as contained in Exhibits D and E.

2. STANDARD OF PERFORMANCE; LICENSES

- A. Contractor represents that Contractor possesses the personnel, experience and knowledge necessary to perform the Scope of Services described in this Agreement. Contractor shall perform its services in accordance with generally accepted standards and practices customarily utilized by competent consulting firms in effect at the time Contractor's services are rendered.
- B. Contractor agrees to obtain and maintain throughout the term of this Agreement, all applicable professional and business licenses required by law, for itself, its employees, agents, representatives and subcontractors.

3. COMPENSATION

A. Compensation under this Agreement shall be \$5,000 for a one-time specific charge for the system upgrade, plus \$2,083.33 prorated annual maintenance and support fee for the period February 1, 2018 to June 30, 2018 (Exhibit C contains the proration calculations), plus \$5,000.00

annual maintenance and support fee for the period July 1, 2018 – June 30, 2019; for a total amount of Twelve-thousand Eighty-three dollars and Thirty-three cents (\$12,083.33) plus applicable gross receipts tax, as contained in Exhibit B.

- (1) Compensation for any additional Professional Services shall be made according to the Professional Services Hourly Fees, listed on Exhibit B.
- B. Contractor shall be responsible for payment of gross receipts taxes levied by the State of New Mexico on the sums paid under this Agreement.
- C. Payment shall be made upon receipt and approval by the BDDB of detailed statements containing a report of services completed. Compensation shall be paid only for services actually performed.

4. APPROPRIATIONS

The terms of this Agreement are contingent upon sufficient appropriations and authorization being made by the BDDB for the performance of this Agreement. If sufficient appropriations and authorization are not made, this Agreement shall terminate upon written notice being given by the BDDB to Contractor. The BDDB's decision as to whether sufficient appropriations are available shall be accepted by Contractor and shall be final.

5. TERM AND EFFECTIVE DATE

This Agreement shall be effective when signed by the BDD Facilities Manager and terminate June 30, 2019.

6. TERMINATION

A. This Agreement may be terminated by the BDDB upon 30 days written notice to Contractor. In the event of such termination:

- (1) Contractor shall render a final report of the services performed up to the date of termination and shall turn over to the BDDB original copies of all work product, research or papers prepared under this Agreement.
- (2) If payment has not already been made, Contractor shall be paid for services rendered and expenses incurred through the date Contractor receives notice of such termination. If full payment has been made, Contractor agrees to prorate to the date of termination and refund all amounts received for any months after the termination date.

7. STATUS OF CONTRACTOR; RESPONSIBILITY FOR PAYMENT OF EMPLOYEES AND SUBCONTRACTORS

- A. Contractor and its agents and employees are independent contractors performing professional services for the BDDB and are not employees of the BDDB. Contractor, and its agents and employees, shall not accrue leave, retirement, insurance, bonding, use of BDDB vehicles, or any other benefits afforded to employees of the BDDB as a result of this Agreement.
- B. Contractor shall be solely responsible for payment of wages, salaries and benefits to any and all employees or contractors retained by Contractor in the performance of the services under this Agreement.
- C. Contractor shall comply with the City of Santa Fe Minimum Wage, Article 28-1-SFCC 1987, as well as any subsequent changes to such article throughout the term of this Agreement.

8. CONFIDENTIALITY

Any confidential information provided to or developed by Contractor in the performance of this Agreement shall be kept confidential and shall not be made available to any individual or organization by Contractor without the prior written approval of the BDDB.

9. **CONFLICT OF INTEREST**

Contractor warrants that it presently has no interest and shall not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance of services required under this Agreement. Contractor further agrees that in the performance of this Agreement no persons having any such interests shall be employed.

10. ASSIGNMENT; SUBCONTRACTING

Contractor shall not assign or transfer any rights, privileges, obligations or other interest under this Agreement, including any claims for money due, without the prior written consent of the BDDB. Contractor shall not subcontract any portion of the services to be performed under this Agreement without the prior written approval of the BDDB.

11. RELEASE

Contractor, upon acceptance of final payment of the amount due under this Agreement, releases the BDDB, the City of Santa Fe, Santa Fe County, Las Campanas Water and Sewer Cooperative and The Club at Las Campanas; their officers, officials and employees, from all liabilities, claims and obligations whatsoever arising from or under this Agreement. If not completed at the time of final payment, Contractor shall remain obligated to complete the Scope of Services and other obligations of this Agreement. Contractor agrees not to purport to bind the BDDB to any obligation not assumed herein by the BDDB unless Contractor has express written authority to do so, and then only within the strict limits of that authority.

12. INSURANCE

A. Contractor shall not begin the Professional Services required under this Agreement until it has: (i) obtained, and upon the BDDB's request provided to the BDDB, insurance certificates reflecting evidence of all insurance required herein; however, the BDDB reserves the right to request, and Contractor shall submit, copies of any policy upon reasonable

request by the BDDB; (ii) obtained BDDB approval of each company or companies as required below; and (iii) confirmed that all policies contain the specific provisions required. Contractor's liabilities, including but not limited to Contractor's indemnity obligations, under this Agreement, shall not be deemed limited in any way to the insurance coverage required herein. Maintenance of specified insurance coverage is a material element of this Agreement and Contractor's failure to maintain or renew coverage or to provide evidence of renewal during the term of this Agreement may be treated as a material breach of Agreement by the BDDB.

- B. Further, Contractor shall not modify any policy or endorsement thereto which increases the BDDB's exposure to loss for the duration of this Agreement.
- C. **Types of Insurance.** At all times during the term of this Agreement, Contractor shall maintain insurance coverage as follows:
 - (1) **Commercial General Liability.** Commercial General Liability (CGL) Insurance must be written on an ISO Occurrence form or an equivalent form providing coverage at least as broad which shall cover liability arising from any and all bodily injury, personal injury or property damage providing the following minimum limits of liability.

General Annual Aggregate (other than Products/Completed Operation)	\$1,000,000
Products/Completed Operations Aggregate Limit	\$1,000,000
Personal Injury Limit	\$1,000,000
Each Occurrence	\$1,000.000

(2) **Automobile Liability.** For all of Contractor's automobiles including owned, hired and non-owned automobiles, Contractor shall keep in full force and effect, automobile liability insurance providing coverage at least as broad for bodily injury and

property damage with a combined single limit of not less than \$1 million per accident. An insurance certificate shall be submitted to the BDDB that reflects coverage for any automobile [any auto].

- (3) **Professional Liability.** For Contractor and all of Contractor's employees who are to perform professional services under this Agreement, Contractor shall keep in full force and effect, Professional Liability insurance for any professional acts, errors or omissions. Such policy shall provide a limit of not less than \$1,000,000 per claim and \$1,000,000 annual aggregate. Contractor shall ensure both that: (i) the policy retroactive date is on or before the date of commencement of the first work performed under this Agreement; and (ii) the policy will be maintained in force for a period of three years after substantial completion of the project or termination of this Agreement whichever occurs last. If professional services rendered under this Agreement include work relating to environmental or pollution hazards, Contractors policy shall not contain exclusions for those activities.
- (4) **Workers' Compensation.** For all of Contractor's employees who are subject to this Agreement and to the extent required by any applicable state or federal law, Contractor shall keep in full force and effect, a Workers' Compensation policy & Employers Liability policy. That policy shall provide Employers Liability Limits as follows:

Bodily Injury by Accident	\$500,000	Each Accident
Bodily Injury by Disease	\$500,000	Each Employee
Bodily Injury by Disease	\$500,000	Policy Limit

Contractor shall provide an endorsement that the insurer waives the right of subrogation against the BDDB, City of Santa Fe, Santa Fe County, Las Campanas Water

and Sewer Cooperative and The Club at Las Campanas; their respective elected officials, officers, employees, agents, volunteers and representatives.

- D. Cancellation. Except as provided for under New Mexico law, all policies of insurance required hereunder must provide that the BDDB is entitled to thirty (30) days prior written notice (10 days for cancellation due to non-payment of premium) of cancellation or non-renewal of the policy or policies as evidence by an endorsement to the policies which shall be attached to the certificates of insurance. Cancellation provisions in insurance certificates shall not contain the qualifying words "endeavor to" and "but failure to mail such notice shall impose no obligation or liability of any kind upon the company, its agents or representatives". In the event Contractor's insurance carriers will not agree to this notice requirement, Contractor will provide written notice to the BDDB within four working days of Contractor's receipt of notice from its insurance carrier(s) of any cancellation, nonrenewal or material reduction of the required insurance.
- E. **Insurer Requirements.** All insurance required by express provision of this Agreement shall be carried only by responsible insurance companies that have rated "A-" and "V" or better by the A.M. Best Key Rating Guide, that are authorized to do business in the State of New Mexico, and that have been approved by the BDDB. The BDDB will accept insurance provided by non-admitted, "surplus lines" carriers only if the carrier is authorized to do business in the State of New Mexico.
- F. **Deductibles.** All deductibles or co-payments on any policy shall be the responsibility of Contractor.

G. Specific Provisions Required.

(1) Each policy shall expressly provide, and an endorsement shall be submitted to the BDDB, that the policy or policies providing coverage for Commercial

General Liability must be endorsed to include as an Additional Insured, the BDDB, City of Santa Fe, Santa Fe County, Las Campanas Water and Sewer Cooperative and The Club at Las Campanas; their respective elected officials, officers, employees, agents, volunteers and representatives.

- (2) All policies required herein are primary and non-contributory to any insurance that may be carried by the BDDB, City of Santa Fe, Santa Fe County, Las Campanas Water and Sewer Cooperative and The Club at Las Campanas; their respective elected officials, officers, employees, agents, volunteers and representatives, as reflected in an endorsement which shall be submitted to the BDDB.
 - (a) Contractor agrees that for the time period defined above, there will be no changes or endorsements to the policy that increase the BDDB's exposure to loss.
 - (b) Before performing any Professional Services, Contractor shall provide the BDDB with all Certificates of Insurance accompanied with all endorsements.
 - (c) The BDDB reserves the right, from time to time, to review Contractor's insurance coverage, limits, and deductible and self-insured retentions to determine if they are acceptable to the BDDB. The BDDB will reimburse Contractor for the cost of the additional premium for any coverage requested by the BDDB in excess of that required by this Agreement without overhead, profit, or any other markup.
 - (d) Contractor may obtain additional insurance not required by this Agreement.

13. INDEMNIFICATION

General Indemnification. To the greatest extent permitted by law, Contractor shall indemnify, hold harmless and defend the BDDB, City of Santa Fe, Santa Fe County, Las Campanas Water and Sewer Cooperative and The Club at Las Campanas; their respective elected officials, officers, employees, agents, volunteers and representatives from all losses, damages, claims or judgments, including payments of all attorneys' fees and costs on account of any suit, judgment, execution, claim, action or demand whatsoever arising from Contractors performance or non-performance under this Agreement as well as the performance or non-performance of Contractor's employees, agents, representatives and subcontractors or any tier.

Indemnification for Professional Acts, Errors or Omissions. Except for professional acts, error or omissions that are the result of established gross negligence or willful misconduct on the part of Contractor, or its employees, agents, representatives or sub-consultants, the General Indemnification shall not apply to professional acts, errors or omissions unless covered by Professional Liability insurance required in this Agreement.

14. NEW MEXICO TORT CLAIMS ACT

Any liability incurred by the BDDB in connection with this Agreement is subject to the immunities and limitations of the New Mexico Tort Claims Act, NMSA 1978, § 41-4-1, et seq., as amended. The BDDB and their "public employees" as defined in the New Mexico Tort Claims Act, do not waive sovereign immunity, do not waive any defense and do no waive any limitation of liability pursuant to law. No provision in this Agreement modifies or waives any provision of the New Mexico Tort Claims Act.

15. THIRD PARTY BENEFICIARIES

By entering into this Agreement, the parties do not intend to create any right, title or interest in or for the benefit of any person other than the BDDB and Contractor. No person shall claim any right, title or interest under this Agreement or seek to enforce this Agreement as a third party beneficiary of this Agreement.

16. RECORDS, DOCUMENT CONTROL AND AUDIT

A. Contractor shall conform with and participate in the Document Control policies of the BDDB or the City of Santa Fe. Contractor shall maintain, throughout the term of this Agreement and for a period of three years thereafter, all records that relate to the scope of services provided under this Agreement.

B. Detailed records that indicate the date, time and nature of services rendered shall also be retained for a period of three years after the term of this agreement expires. These records shall be subject to inspection by the City of Santa Fe, the Department of Finance and Administration, the State Auditor. The BDDB and the City of Santa Fe shall have the right to audit the billing both before and after payment to Contractor. Payment under this Agreement shall not foreclose the right of the BDDB or the City of Santa Fe to recover excessive or illegal payments.

17. APPLICABLE LAW; CHOICE OF LAW; VENUE

Contractor shall abide by all applicable federal and state laws and regulations, and all ordinances, rules and regulations of the BDDB. In any action, suit or legal dispute arising from this Agreement, Contractor agrees that the laws of the State of New Mexico shall govern. Any action or suit commenced in the courts of the State of New Mexico shall be brought in the First Judicial District Court.

18. AMENDMENT

This Agreement shall not be altered, changed or modified except by an amendment in writing executed by the parties hereto.

19. SCOPE OF AGREEMENT

This Agreement incorporates all the agreements, covenants, and understandings between the parties hereto concerning the services to be performed hereunder, and all such agreements, covenants and understandings have been merged into this Agreement. This Agreement expresses the entire Agreement and understanding between the parties with respect to said services. No prior agreement or understanding, verbal or otherwise, of the parties or their agents shall be valid or enforceable unless embodied in this Agreement.

20. NON-DISCRIMINATION

During the term of this Agreement, Contractor shall not discriminate against any employee or applicant for an employment position to be used in the performance of services by Contractor hereunder, on the basis of ethnicity, race, age, religion, creed, color, national origin, ancestry, sex, gender, sexual orientation, physical or mental disability, medical condition, or citizenship status.

21. SEVERABILITY

In case any one or more of the provisions contained in this Agreement or any application thereof shall be invalid, illegal or unenforceable in any respect, the validity, legality, and enforceability of the remaining provisions contained herein and any other application thereof shall not in any way be affected or impaired thereby.

22. NOTICES

Any notices requests, demands, waivers and other communications given as provided in this Agreement will be in writing and will be deemed to have been given if delivered in person (including by Federal Express or other personal delivery service), or mailed by certified or registered mail, postage prepaid, and addressed to Seller or Buyer at the following addresses:

BDDB: Charles Vokes

Facilities Manager

Buckman Direct Diversion 341 Caja Del Rio Road Santa Fe, NM 87506

Email: cmvokes@ci.santa-fe.nm.us

With a copy to: Nancy R. Long, Esq.

BDDB Independent Counsel Long, Komer & Associates, P.A.

2200 Brothers Road P. O. Box 5098

Santa Fe, NM 87502-5098 Email: nancy@longkomer.com

CONTRACTOR: Pranam Joshi

NJBSoft, Llc.

202 E Earll Dr. Suite 110 Phoenix, AZ 85012

Email: pranam.joshi@njbsoft.com

Any such notice sent by registered or certified mail, return receipt, shall be deemed to have been duly given and received seventy-two (72) hours after the same is so addressed and mailed with postage prepaid. Notice sent by recognized overnight delivery service shall be effective only upon actual receipt thereof at the office of the addressee set forth above, and any such notice delivered at a time outside of normal business hours shall be deemed effective at the opening of business on the next business day. Notice sent by email shall be effective only upon actual receipt of the original unless written confirmation is sent by the recipient of the email stating that the notice has been received, in which case the notice shall be deemed effective as of

the date specified in the confirmation. Any party may change its address for purposes of this paragraph by giving notice to the other party as herein provided. Delivery of any copies as provided herein shall not constitute delivery of notice hereunder.

IN WITNESS WHEREOF, the parties have executed this Agreement on the date set forth below.

[BALANCE OF PAGE INTENTIONALLY LEFT BLANK; SIGNATURE PAGE FOLLOWS]

BUCKMAN DIRECT DIVERSION BOARD

By: Charles Vokes, BDD Facilities Manager

Date: 2/02/18

APPROVED AS TO FORM

Nancy R. Long BDDB Counsel

Adam K. Johnson, City-Finance Director

7280000.530740.801010.

ATTEST

APPROVED

Yolanda Y. Vigil, Ety Clerk XW

File Date: 4-13-18

CONTRACTOR: NJBSoft, LLC.

Signature:

Printed Name: PRANAM JOSHI

Title: PRESIDENT

Date: 02/10/18

NM Taxation & Revenue CRS # <u>63-403-87-00-4</u>

City of Santa Fe Business
Registration # 18 - 00150839

Exhibit A

- A. Upgrade the existing client hosted Sampling & Monitoring System (SAMS), asset management software installation to the newest software version before or on Feb 1, 2018.
 - B. Provide annual maintenance and support for the term of Feb 1, 2018 to Jun 30, 2019.
 - C. The above services will include the following features:
 - (1) Provide all professional services required to setup, install, and implement SAMS Asset Management system and upgrades. This includes all features and tools in the system.
 - (2) Upgrade the platform to be supported on HTML5 operating system.
 - (3) Upgrade mapping features from standard shapefiles to custom drawn features, with editing capabilities. Upgrade will allow creation of schematic layouts on top of base maps, and/or use of SAMS with ERSI products (ARCGIS servers) for full mapping capability and editing.
 - (4) Provide additional queries, report writing and charts.
 - (a) Automated drop down for asset types, asset sub types and asset categories
 - (b) Queries would include (following major categories sub categories include significantly more queries):
 - (a) Cost analysis queries with net present worth calculations, and/or inflation rate calculations
 - (b) Asset replacement cost queries with respect to calendar year or fiscal year
 - (c) Asset List by various classifications such as categories, area and type of asset
 - (d) Linear asset inventory
 - (e) Above group point asset inventory
 - (5) Drilldown capability from mapping and menu items.
 - (6) Criticality factor and time line on assets.
 - (7) Interface with Work Order software system.
 - (8) Depreciation analysis.
 - (9) Scenario capability with corresponding tables, reports, and charts.
 - (10) Provide software support services (unlimited phone and email support, and tickets) and implementation assistance with the upgrade. Unlimited updates, upgrades, and associated licenses.
 - (11) 8 hours of end-user training and 4-hours of administrator training by Pranam Joshi for up to 5 trainees in a class, to be held in person at BDD facilities. In addition, 2 weeks prior to the classes, the curriculum for the classes and training supplements will be sent to BDD for review and approval.

Exhibit B

I. Annual Software Services Maintenances Fees for 1 year and database upgrade Annual Software Maintenance Fees for the following: (1) – SAMS Asset	
Management Software Maintenance (Annual costs)	
Term Periods:	
February 1, 2018 – June 30, 2018	\$ 2,083.33
July 1, 2018 – June 30, 2019	
July 1, 2018 - Julie 30, 2013	\$ 5,000.00
TOTAL Maintenance Cost (Feb 1, 2018 – June 30, 2019)	\$ 7,083.33
II. One Time Professional Services for System Upgrade, Setup & Implementation of	
Software Services Subscriptions Professional Services One Time Fees All NJBSoft professional services required to setup, install and	\$5,000.00
implement SAMS Asset Management Upgrades. This includes all features and tools in the software. Included in the professional service fees are 8 hours of end-user training and 4 hours of administrator training for up to 5 trainees in a class and will be held in person at BDD facilities.	\$5,000.00
TOTAL System Upgrade Cost	\$ 5,000.00
Total First Year Costs (Payable at the end of the first year)	\$12,083.33
Additional NJBSoft Professional Services Hourly Rates*	
Project Manager	\$ 140
Senior Software Engineer	\$ 120
Junior Software Engineer	\$ 105
Environmental Compliance Specialist	\$ 97
Training Consultant	\$ 120
Fraining Consultant Clerical	\$ 40

Exhibit C

Prorated Annual Maintenance Fee for Feb 1, 2018 – June 30, 2018

Annual Fee \$5,000.00

Monthly Fee \$416.67

5 months prorated Annual Maintenance Fee

(Feb 1, 2018 – June 30, 2018) = \$2,083.33

Exhibit D

Schedule of Services:

Tasks For Water Regulatory Compliance	Start Date	Duration	End Date	Start Weekday	End Weekday
Project Kick-Off Call	1/26/2018	1.00	1/26/2018	Friday	Friday
Data Transmittal (Existing Database)	1/27/2018	6.00	2/1/2018	Saturday	Thursday
Migration of Shapefile to Drawn Objects	2/2/2018	14.00	2/15/2018	Friday	Thursday
Install and Updates	2/16/2018	7.00	2/22/2018	Friday	Thursday
Training	2/23/2018	7.00	3/1/2018	Friday	Thursday

Exhibit E

SAMSAssetManagement Schedule UPDATES AND UPGRADES

