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#### HACH SERVICE PARTNERSHIP QUOTATION

Page : Partnership Number:

1 of 6 HACH580389

Headquarters P.O. Box 389 5600 Lindbergh Drive Loveland, CO 80539-0389

**Purchase Orders** 

WebSite: www.hach.com

Remittance 2207 Collections Center Dr Chicago, IL 60693

Wire Transfers Bank of America 231 S. LaSalle St. Chicago, IL 60604 Account: 8765602385 Routing (ABA): 026009593

Partnership Number:

HACH580389

Version:

0.51

Quotation Date :

15-MAR-18

Hach Company Contact

Ballard, Brent Allen

Service Partnership

Ship-To Account # 101016

Expiration Date : Service Partnership 13-JUN-18

Phone

Email

bballard@hach.com

Customer Ref-Customer Phone RENEWAL QUOTE (505) 955-4371

Customer Fax:

Customer Contact: Customer Email:

MASCARENAS, BRAIN bemascarenas@ci.santa-fe.n

m.us

Bill-To Account # 101016

**Customer Name** 

SANGRE DE CRISTO

WATER

Customer Name

SANGRE DE CRISTO

WATER

**Payment Terms:** 

Net 30

Address4

CITY OF SANTA FE

Address4

**Billing Method:** 

Annual-Invoices on

START Date

Address1

1780 CANYON RD

Address I Address2 1780 CANYON RD

USD Currency:

Address2 Address3

City, State. PostalCode

SANTA FE-NM-87501

Address3 City, State, Postalcode

SANTA FE-NM-87501-6140

Province/ Country

Line

US

Province/

US

Country

Service Name				Line Total
Covered Product	Start Date	End Date	Description/Serial Number	
FSP1720E	19-FEB-18	18-FEB-19	Fld Svc-4V 1720E Turb Sensor:19-FEB-2018:18-FEB-2019 Field Service includes: All parts, labor, and travel for on-site repairs,	2,916.00

4 on-site calibrations per year. factory recommended maintenance (including required parts), unlimited technical support calls, and free firmware updates. Please see service terms and conditions for additional details on our service plans, and to ensure you have an opportunity to review our environmental and safety requirements. 1720E LR TURBIDITY SENSOR. HACH: 160100054440 1720E LR TURBIDITY SENSOR,

1.1

LPV417.99.00002

1.2

LPV417.99.00002

HACH; 160200054718



HACH SERVICE PARTNERSHIP	Page :	2 of 6
QUOTATION	Partnership Number :	HACH580389
Headquarters P.O. Box 389 5600 Lindbergh Drive Loveland, CO 80539-0389 Purchase Orders	WebSite: www.hach.com	Remittance 2207 Collections Center Dr Chicago, IL 60693  Wire Transfers Bank of America 231 S. LaSalle St. Chicago, IL 60604 Account: 8765602385 Routing (ABA): 026009593

	1.3	LPV417.99.00002			1720E LR TURBIDITY SENSOR.	
	1.4	1 50 /44 7 00 00000			HACH; 131108221965	
	1.4	LPV417.99.00002			1720E LR TURBIDITY SENSOR,	
2	FSPULTRATUR	ρΩ	10 FFD 10	40 EED 40	HACH; 131108221963	2 225 00
**	FOFULINATUR	ND .	19-FEB-18	18-FEB-19	Fld Svc-2V	2,235.00
					UltraTurb:19-FEB-2018:18-FEB-20 19	
	2.1	LPV415.52.20002			db ULTRATURB SC, 5M CABLE	
		C: V+10.02.20002			& AUTOCLEAN; 1663072	
	2.2	LPV415.52.20002			db ULTRATURB SC, 5M CABLE	
		C) V 9 10.02.20002			& AUTOCLEAN ; 1663094	
	2.3	LPV415.52.20002			db ULTRATURB SC, 5M CABLE	
	•				& AUTOCLEAN : 1663095	
3	PMP-GLPHORE	P-1V	19-FEB-18	18-FEB-19	PMP-GLI pH ORP PROBE-1V	1.656.00
				10.2010	(FRV	1,000,00
					1):19-FEB-2018:18-FEB-2019	
	3.1	DPD1P1			Digital pH Sensor, PEEK,	
					Convertible : 1602440143	
	3.2	DPD2P1			Digital pH Sensor, PEEK, Insertion	
					; 1311443815DUP0	
	3.3	DPD1P1			Digital pH Sensor, PEEK,	
					Convertible ; 1603441853	
	3.4	DPD1P1			Digital pH Sensor, PEEK,	
					Convertible : 1602440141	
	3.5	DPD1P1			Digital pH Sensor, PEEK,	
	2.0	DDD 101			Convertible ; 1602440167	
	3.6	DPD1P1			Digital pH Sensor, PEEK,	
4	FSPFT660SC		10.555		Convertible ; 1603441850	
•	1351100030		19-FEB-18	18-FEB-19	Fld Svc-4V FT660sc Turb	2,536.00
	4.1	LPV421.99.00012			Sensor:19-FEB-2018:18-FEB-2019	
	,	C: V421.33.00012			FT660sc Sensor Only, HACH : 131200483455	
	4.2	LPV421.99.00012			FT660sc Sensor Only, HACH;	
					131100483432	
5	HACH PM 4 VIS	IT	19-FEB-18	18-FEB-19	4 ON SITE	0.00
			.0 . 20 .0	10-1 LD-13	VISITS:19-FEB-2018:18-FEB-2019	0,00
	5.1	FIELD CONTRACT			Field Service Contract site visit ;	
		SITE			HACH580389	
6	HACH PM EVAL	- 1VISIT	19-FEB-18	18-FEB-19	Field Instrument Evaluation Visit (2)	0.00
					1720E (6) pH Probes (2) FT660sc	
					(1) HQ411D (1) DR3900 (1) 2100N	
					Instruments added to a Service	
					Agreement must be evaluated to	
					ensure they are within factory	
					specifications. Any repairs required	
					found on the initial evaluation over	
					and above preventative	
					maintenance, will be subject to	
	6.1	I DV/417 00 00000			billable charges.	
	0.1	LPV417.99.00002			1720E LR TURBIDITY SENSOR,	
					HACH ; 131108221965	



# HACH SERVICE PARTNERSHIP QUOTATION

Headquarters P.O. Box 389 5600 Lindbergh Drive Loveland, CO 80539-0389

Purchase Orders

Page : Partnership Number :

WebSite: www.hach.com

included for one on-site visit. Additional visits may be billable.

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Remittance

2207 Collections Center Dr Chicago, H. 60693

Wire Transfers
Bank of America
231 S. LaSalle St.
Chicago, IL 60604
Account: 8765602385
Routing (ABA): 026009593

	6.2	LPV417.99.00002			1720E LR TURBIDITY SENSOR,	
	6.3	000404			HACH; 131108221963	
	0.3	DPD1P1			Digital pH Sensor, PEEK,	
	6.4	DPD2P1			Convertible : 1602440143	
	0.4	DPD2P1			Digital pH Sensor, PEEK, Insertion	
	6.5	DPD1P1			; 1311443815DUP0	
		2, 21, 1			Digital pH Sensor, PEEK,	
	6.6	DPD1P1			Convertible ; 1603441853	
					Digital pH Sensor, PEEK,	
	6.7	DPD1P1			Convertible : 1602440141	
					Digital pH Sensor, PEEK, Convertible ; 1602440167	
	6.8	DPD1P1			Digital pH Sensor, PEEK,	
					Convertible ; 1603441850	
	6.9	LPV421.99.00012			FT660sc Sensor Only, HACH;	
					131200483455	
	6.10	LPV421.99.00012			FT660sc Sensor Only, HACH;	
	C 44				131100483432	
	6.11	FIELD EVAL			Field Service Contract Instrument	
	6.10	CONTRACT			EVAL ; HACH580389	
	6.12	LPV440.99.00012			db aa DR3900	
					SPECTROPHOTOMETER WITH	
	6.13	4700000			RFID; 1686099	
	0.13	4700000			oo 2100N LAB TURB, EPA 1821;	
	6.14	HO444D			14090C031962	
	0.14	HQ411D			HQ411d BENCHTOP METER,	
7	BSPPLUSHO	DD411	40.555		pH/mV ; 140500103443	
		20411	19-FEB-18	18-FEB-19	BenchPlus-HQD411:19-FEB-2018:	326.00
					18-FEB-2019	
					The Bench Service Plus includes:	
					Factory repairs only, one Start-up	
					or one PM/Calibration on site per	
					year, unlimited technical support	
					calls and free software upgrades	
					on your instrument. Travel is	
					included for one on-site visit.	
	7.1	HQ411D			Additional visits may be billable. HQ411d BENCHTOP METER,	
					pH/mV; 140500103443	
8	BSPPLUSDF	R3900	19-FEB-18	18-FEB-19	BenchPlus-DR3900:19-FEB-2018:	867.00
			•		18-FEB-2019	00.106
					The Bench Service Plus includes:	
					Factory repairs only, one Start-up	
					or one PM/Calibration on site per	
					year, unlimited technical support	
					calls and free software upgrades	
					on your instrument. Travel is	
					included for one on cite visit	



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Headquarters P.O. Box 389 5600 Lindbergh Drive Loveland, CO 80539-0389	WebSite: www.hach.com	Remittance 2207 Collections Center Dr Chicago, IL 60693
Purchase Orders		Wire Transfers Bank of America 231 S. LaSalle St. Chicago, IL 60604 Account: 8765602385 Routing (ABA): 026009593

11,467.00

Total:

	8.1	LPV440.99.00012			db aa DR3900 SPECTROPHOTOMETER WITH RFID ; 1686099	
4)	FSP2100N		19-FEB-18	18-FEB-19	Fld Svc-1V 2100N	931.00
	9.1	4700000			Turb:19-FEB-18:18-FEB-19 oo 2100N LAB TURB, EPA 1821 14090C031962	
					Sub Total : Tax:	11,467.00 0.00

#### Partnership Notes:

All purchases of Hach Company products and/or services are expressly and without limitation subject to Hach Company's Terms & Conditions of Sale ("Hach TCS"), incorporated herein by reference and published on Hach Company's website at www.hach.com/terms . Hach TCS are incorporated by reference into each of Hach's offers or quotations, order acknowledgments, and invoice and shipping documents. The first of the following acts shall constitute an acceptance of Hach's offer and not a counteroffer and shall create a contract of sale ("Contract") in accordance with the Hach TCS, subject to Hach's final credit approval: (i) Buyer's Issuance of a purchase order document against Hach's offer or quotation; (ii) Hach's acknowledgement of Buyer's order; or (iii) commencement of any performance by Hach in response to Buyer's order. Provisions contained in Buyer's purchase documents that materially alter, add to or subtract from the provisions of these Terms and Conditions of Sale shall be null and void and not considered part of the Contract

Customer Name	:	SANGRE DE CRISTO WATER
Customer P.O. Number	:	
Customer Reference Number	:	

#### TERMS & CONDITIONS OF SALE FOR HACH COMPANY PRODUCTS AND SERVICES

This document sets forth the Terms & Conditions of Sale for goods manufactured and/or supplied, and services provided by Hach Company of Loveland, Colorado ("Hach") and sold to the original purchaser thereof ("Buyer"). Unless otherwise specifically stated herein, the term "Hach" includes only Hach Company and none of its affiliates. Unless otherwise specifically stated in a previously-executed written purchase agreement signed by authorized representatives of Hach and Buyer, these Terms & Conditions of Sale establish the rights, obligations and remedies of Hach and Buyer which apply to this offer and any resulting order or contract for the sale of Hach's goods and/or services ("Products").

#### 1. APPLICABLE TERMS & CONDITIONS:

These Terms & Conditions of Sale are contained directly and/or by reference in Hach's offer, order acknowledgment, and invoice documents. The first of the following acts constitutes an acceptance of Hach's offer and not a counteroffer and creates a contract of sale ("Contract") in accordance with these Terms & Conditions: (i) Buyer's issuance of a purchase order document against Hach's offer, (ii) acknowledgement of Buyer's order by Hach, or (iii) commencement of any performance by Hach opursuant to Buyer's order. Provisions contained in Buyer's purchase documents (including electronic commerce interfaces) that materially after, add to or subtract from the provisions of these Terms & Conditions of Sale are not a part of the Contract.

#### CANCELLATION:

2. CANCELLATION:

Buyer may cancel goods orders subject to fair charges for Hach's expenses including handling, inspection, restocking, height and invoicing charges as applicable, provided that Buyer returns such goods to Hach at Buyer's expense within 30 days of delivery and in the same condition as received. Buyer may cancel service orders on ninety (90) day's prior written notice and returns, will be prorated based on the duration of the service pion. Inspections and reinstatement fees may apply upon cancellation of expiration of service programs. Seller may cancel all or part of any order prior to delivery without liability if the order includes any Products that Seller determines may not comply with export, safely, local certification, or other applicable compliance requirements.

Delivery will be accomplished FCA Hach's facility located in Ames, lows or Loveland, Colorado. United States (Incolerms 2010). For orders having a final destination within the U.S., legal title and risk of loss or damage pass to Buyer upon transfer to the first carrier. For orders having a final destination outside the U.S., legal title and risk of loss or damage pass to Buyer when the Products enter international waters or airspace or cross an international frontier. Hach will use commercially reasonable efforts to deliver the Products ordered herein within the time specified on the face of this Contract or, if no time is specified, within Hach's normal lead-time necessary for Hach to deliver the Products sold heraunder. Upon prior agreement with Buyer and for an additional charge. Hach will deliver the Products on an expedited basis. Standard service delivery hours are 8 am = 5 pm Monday through Friday

#### 4. INSPECTION:

Biggs will promptly inspect and accept any Products delivered pursuant to this Contract after recept of such Products. In the event the Products do not conform to any applicable specifications. Buyer will promptly notify Hach of such nonconformance in writing. Hach will have a reasonable opportunity to repair or replace the nonconformance in the avant such a writing. Hach will have a complete any Products delivered hereunder and to have waived any such nonconformance in the avant such a written notification is not received by Hach within thirty (30) days of delivery.

#### 5. PRICES & ORDER SIZES:

All prices are in U.S. dollars and are based on delivery as stated above. Prices do not include any charges for services such as insurance, brokerage fees; sales, use, inventory or excise taxes, import or excent duties; special financing fees, VAT



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Headquarters P.O. Box 389 5600 Lindbergh Drive	WebSite: www.hach.com	Remittance 2207 Collections Center Dr Chicago, IL 60693
Loveland, CO 80539-0389  Purchase Orders		Wire Transfers Bank of America 231 S. LaSalle St.
		Chicago, IL 60604 Account: 8765602385 Routing (ABA): 026009593

income or royalty laxes imposed outside the U.S.; consular fees, special permits or iccenses, or other charges imposed upon the production, sale, distribution, or delivery of Products. Buyer will either pay any and all such charges or provide Hach with acceptable exemption certificates, which obligation survives performance under this Contract. Hach reserves the right to establish minimum order sizes and will advise Buyer accordingly

6. PAYMENTS:

All payments must be made in U.S. dotters. For internet orders, the purchase price is due at the time and manner set forth at <a href="https://www.hach.com">https://www.hach.com</a>. Invoices for all other orders are due and payable NET 30 DAYS from date of the invoice, without regard to delays for inspection or transportation, with payments to be made by check to Hach at the account stated on the front of Mach's invoice, or for customers with no established credit. Hach may require eash or credit card payment in advance of delivery, in the event payments are not made or not made in a timely manner. Hach may, in addition to all other remoties provided at law, either (a) declare Buyer's performance in brench and removable this Contract for default, (b) withhold future shippenents used in definitioned previous target and in the contract for default, (c) withhold future shippenents are made, (c) deliver future shipments on a cash-with-order or cash-in-advance hass even after the deliverage payments are made. (d) recovered his state of 1-12% per mobile of the maximum rate permitted by taw, if lower, for each month or part thereof of delinquency in payment risk applicable storage charges and/or inventory carrying charges, (e) repossess the Products for which payment as not been made; (f) recover all bosts of collection including reasonable attorneys feets, or (g) combined storage of collections and the payment of the above repossibility become unsulfation, the payment or other securities and payment or other securities. The payment is the payment or other securities of the payment or other securities. The payment is the payment or the security interest in the Products for the cash cash cash cash reasonable groundless of the payment or other security. If Buyer fails to meet these, and the future of the security interest in the Products to secure payment in full, which payment releases the security interest but only if such payments could not be considered an avoidable transfer under the U.S. Bankruitty

And warrants that Products sold hereunder will be free from defects in material and workmanship and will, when used in accordance with the manufacturer's operating and maintenance instructions, conform to any express written warranty performing to the specific goods purchased, which for most Hach instruments is for a period of twelve (12) months from delivery. Hach warrants that services furnished hereunder will be free from defects in workmanship for a period of hinely (90) days from the completion of the services. Parts provided by Hach in the performance of services may be new or refurbished parts functioning equivalent to new parts. Any non-functioning parts that are reparted by Hach shall become the property of Hach. No warranties are extended to consumable terms such as without similation, reagents, balletiens, mercury cells, and ignit to this. All other guarantees, warranties, conditions and representations, either express or implied, whether arising under any statute, law, commercial usage or otherwise, including implied warranties of merchantability and fitness for a particular purpose, are hereby excluded. The sole remedy for Products not meeting this Limited Warranty is replacement, credit or refund.

#### 8. INDEMNIFICATION:

Indemnification applies to a party and to such party's successors-in-interest, assignees, affiliates, directors, officers, and employees ("indemnified Parties"). Hach is responsible for and will defend, indemnify and hold harmless the Buyer Indemnifiers against all losses, claims, expenses or damages which may result from accident, injury, damage, or death due to Hach's breach of the Limited Warranty. This indemnification is provided on the condition that the Buyer is likewise responsible faind will defend in broth princess in Habch Indemnified Parties against all losses, claims, expenses or damages which may result from accident, injury, damage, or death due to the negligence or misuse or misuse

#### PATENT PROTECTION:

9. PATENT PROTECTION:
Subject to all immutations of slability provided herein. Hach will, with respect to any Products of Hach's design or manufacture, indemnity Buyer from any and all damages and costs as finally determined by a court of competent jurisdiction in any sist for infringement of any U.S. patent (or European patent for Products that Hach sells to Buyer for end use in a member state of the E.U.) that has issued as of the delivery date, solely by reason of the sate or normal use of any Products sole to Buyer here of the sate or normal use of any Products solely on the sate or normal use of any Products solely on the sate or normal use of any Products solely on the sate or normal use of any Products solely on the sate or normal use of such suit if Hach does not undertake the defense thereof, provided that Buyer promptly notifies Hach of such suit and offers Hach offers that patent only are involved. In this warranty as to use patents only appress to infringement arising solely out of the inherent operation of the Products according to their applications as envisioned by Hach's specifications. In case the Products are in such suit hald to constitute infringement and the use of the Products are enjoyed products are reported for Buyer the right to continue using such Products or replace their products for refund the Products are refund the outpracts of the products are refund the outpracts of the products are refund the outpracts of the products or refund the products are fund the outpracts of the products and refund the outpracts of the products and refund the outpracts of the products of the fund of the products and refund the outpracts of the products and refund the products of refund the outpracts of the products are fund the products of refund the outpracts of the products of the products of refund the products of the refund the products of

#### 10. TRADEMARKS AND OTHER LABELS:

Buyer agrees not to remove or aller any indicia of manufacturing ongin or patent numbers contained on or within the Products, including without fimitation the serial numbers or trademarks on nameplates or cast, molded or machined components

#### 11. SOFTWARE:

All incenses to Hach's separately-provided software products are subject to the separate software license agreement(s) accompanying the software media. In the absence of such ferms and for all other software. Hach grants Buyer only a personal, non-exclusive license to access and use the software provided by Hach with Products purchased hereunder solely as necessary for Buyer to enjoy the penefit of the Products. A postern of the software may contain or consist of open source software is distributed. Buyer may use under the ferms and conditions of the specific license under which the open source software is distributed. Buyer agrees that it will be bound by any and all such license agreements. Title to software remains with the applicable

#### 12 . PROPRIETARY INFORMATION; PRIVACY:

12. PROPRIETARY INFORMATION: PRIVACY:

\*\*Proprietary information\* means any information, technical data or know-how in whatever form, whether documented, contained in machine readable or physical components, mask works or artwork, or otherwise, which Hach considers procinetary, including but not limited to service and maintenance manuals. Buyer and its customers, employees and agents will keep confidential all such Proprietary Information obtained directly or indirectly from Hach and will not transfer or disclose it without Mach's price written consent, or use it for the manufacture, procurement, servicing or calibration of Products or any similar products, or cause such products to be manufactured, serviced or calibrated by its procured from any other source, or reproduce or otherwise appropriate it. All such Proprietary Information in empairs Hach's proposity to right or internations, employees or agents, such expressive of by minipication, with respect to the Proprietary Information or any patient and or other proprietary right of Hach, except for the limited use incenses implied by law. Hach will manage Customer's information and personal data in accordance with its Privacy Policy, located at <a href="https://www.hach.com/fin/Newpolicy/">https://www.hach.com/fin/Newpolicy/</a>.

#### 13. CHANGES AND ADDITIONAL CHARGES:

Hach reserves the right to make design changes or improvements to any products ordered by Buyer unless agreed upon in writing before the Products' delivery date. Services which must be performed as a result of any of the following conditions are subject to additional charges for labor, travel and parts, (a) equipment alterations not authorized in writing by Hach. (b) damage resulting from improvements in Products in eighborized in writing by Hach. (b) damage resulting from improper use or handling, accident, neglect, power surge, or operation in an environment or manner in which the instrument is not designed to operate or is not in accordance with Hach's operating manuals. (c) the use of parts or accessores not provided by Hach, (d) damage resulting from airport products agreement in the parts of accessores not provided by Hach, (d) damage resulting from acts of war. Lerronsm or nature, (e) services outside standard business hours. (f) site previous not complete per proposal, or (g) any repairs required to ensure equipment meets manufacturer's specifications upon activation of a service agreement.

#### 14. SITE ACCESS / PREPARATION / WORKER SAFETY / ENVIRONMENTAL COMPLIANCE:

14. SITE ACCESS? PREPARATION? WORKER SAFETY ENVIRONMENTAL COMPLIANCE:

In connection with services provided by Hach. Buyer agrees to permit prompt access to equimment Buyer assumes full responsibility to back-up or otherwise protect its data against loss, damage or destruction before services are performed. Buyer is the operator and in full control of its prairings, including those areas where Hach employees or contractors are performing service, repair and maintenance activities. Buyer will ensure that all necessary measures are taken for safety and security of working conditions, sites and installations during the performance of services. Buyer is the generator of any resulting wastes, including without limitation hazardous wastes. Buyer is solely responsible to arrange for the disposal of any wastes at its own services, provide Hach employees and contractors working on Buyer's premises with all information and training required under applicable safety compliance regulations and Buyer's policies. Buyer is solely responsible to make it available to the serviced in an unconfined Space, as that term is defined under OSHA regulations. Buyer is solely responsible to make it available to the serviced in an unconfined space. Hach service technicians will not work in Confined Space. Buyer will all so the serviced in an unconfined space. Hach service technicians will not work in Confined Space in the event that a Buyer requires Mach employees or contractors to attend safety or compliance training programs provided by Buyer, Buyer will only the standard hourly rate and expense reimbursement for such training attended. The attendance at or completion of such training does not create or expand any warranty of obligation of Hach and does not serve to alter, amend, limit or supersede any part of this Contract.

#### 15. LIMITATIONS ON USE:

Buyer will not use any Products for any purpose other than those identified in Hach's catalogs and literature as intended uses. Unless Hach has advised the Buyer in writing, in no event will Buyer use any Products in drups, food additives, food or cosmetics, or modical applications for humans or animals. In no event will Buyer use in any application any Product that requires FDA \$10(k) clearence unless and only to the extent the Product has such clearence. Any warranty granted by Hach is void if any pools covered by such warranty are used for any purpose not permitted herounder.



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Headquarters P.O. Box 389 5600 Lindbergh Drive Loveland, CO 80539-0389	WebSite: www.hach.com	Remittance 2207 Collections Center Dr Chicago, IL 60693
Purchase Orders		Wire Transfers Bank of America 231 S. LaSalle St. Chicago, IL 60604 Account: 8765602385 Routing (ABA): 026009593

#### 16. EXPORT AND IMPORT LICENSES AND COMPLIANCE WITH LAWS:

16. EXPORT AND IMPORT LICENSES AND COMPLIANCE WITH LAWS:

Unliess otherwise specified in this Contract. Buyer is responsible for obtaining any required export or import licenses. Hach represents that all Products delivered hereunder will be produced and supplied in compliance with all applicable laws and regulations applicable to the mistallation or use of all Products, including applicable import and export control laws and regulations of the U.S. E.U. and any other country having proper jurisorition and will obtain all necessary export licenses in connection with any subsequent export, re-export, transfer and use of all Products and technology delivered hereunder. Buyer will not self, transfer, export or re-export any Hach Products or technology delivered hereunder. Buyer will not self, transfer, export or re-export any Hach Products or technology delivered hereunder. Buyer will not self, transfer, export or re-export any Hach Products or technology delivered hereunder. Buyer will not self, transfer, export or re-export any Hach Products or technology delivered hereunder. Buyer will not self, transfer, export or re-export any Hach Products or technology delivered hereunder. Buyer will not self, transfer, export or re-export any Hach Products or technology in any facility which engages in activities related to such weapons. Buyer will relate to the U.S. Foreign Corrupt Practices Act of 1977, as amended (the "FCPA"). Buyer agrees that no payment any quivernment of the Buyer's buyer will not be used. Buyer or the self-or provision of anything of value will be offered, promised, paid or transferred, directly or indirectly, by any person or entity to use their authority or influence to obtain or retain an improper outeness advertage for Buyer or for Hach, or which otherwise constitute or have the purpose or effect of public or commend office or political party office to induce such or accurations or ensors to other includion improper means of obtaining business or any improper advantage, with respect to any of Buy

#### 17. FORCE MAJEURE

17. FORCE MAJEURE: \*\*

ARCH is excused from perfermance of its obligations under this Control to the extent caused by acts or omissions that are beyond its control of, including but not limited to Government embargoes, blockages, seizures or freeze of assets, delays or insurrections; cityl disobediates of acts of commissions or revocation thereof or any other acts of any Government; fires, floods, severe weather conditions, or any other acts of God, unarantimes, labor states or lockages, seizures or freeze of assets, delays or insurrections; cityl disobediates of acts of commission terronasts, war, material shortages or delays in delivenes to Hach by third padies in the event of the existence of any force majeure circumstraces, the period of time for delivery, payment terms deemed in delayth or inbreach thereof.

The force majeure circumstances extend for six months, Hach may, at its option, terrinate this Contract without penalty and without being deemed in delayth.

#### 18. NON ASSIGNMENT AND WAIVER:

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19. LIMITATION OF LIABILITY:

None of the Hach Indemnified Parties will be liable to Buyer under any circumstances for any special, treble, incidental or consequential, damages, including without limitation, damage to or loss of property other than for the Products curchased nereunder, damages incurred in institution, repair or replacement, lost profits, revenue or opportunity, loss of use, losses resulting from or related to downtime of the products or inaccurate measurements or reporting; the cost of substitute products, or userns of Buyer's customers for such damages, however caused, and whether based on warranty, contract, and/or tort (including negligence, strict liability or otherwise). The total liability of the Hach Indemnified Parties arising out of the performance of Products will in no circumstance exceed in the aggregate a sum equal to twice the amount actually paid to Hach for Products delivered haraunder.

## 20. APPLICABLE LAW AND DISPUTE RESOLUTION: The construction, interpretation and performance hereof and a

20. APPLICABLE LAW AND DISPUTE RESOLUTION:
The construction, interpretation and performance hereof and all transactions hereunder shall be governed by the laws of the State of Colorado, without regard to its principles or laws regarding conflicts of laws. If any provision of this Contract violates, any Federal, State or local statutes or regulations of any countries naving junisdiction of this transaction, or is illegal for any reason, said drowston shall be self-detelting without affacting the validity of the remaining provisions. Unless otherwise socifically agreed upon in writing between Hach and Buyer, any dispute relating to this Contract which is not resolved by the parties shall be adjudicated in order of preference by a court of competent jurisdiction (i) in the State of Colorado.

Buyer has minimum contacts with Colorado and the U.S., (ii) elsewhere in the U.S. if Buyer has minimum contacts with the U.S. but not Colorado, or (iii) in a neutral location if Buyer does not have minimum contacts with the United States.

21. ENTIRE AGREEMENT & MODIFICATION:
These Terms & Conditions of Sale constitute the entire agreement between the parties and superserie any prior agreements or representations, whether oral or written. No change to or modification of these Terms & Conditions shall be bin/first updur hack unless in a written instrument specifically referencing that it is amending these Terms & Conditions of Sale and suped by an authorized representative of Mach. Hack rejects any additional or inconsistent Terms & Conditions of Sale offerent by Buyer at any time, whether or not such terms or conditions materially after the Terms & Conditions nerve and irrespective of Hach's acceptance of Buyer's order for the described goods and services.

# City of Santa Fe (City) and HACH Company (HACH) ADDENDUM

#### **TERMINATION**

This Agreement may be terminated by the City upon 30 days written notice to HACH.

#### **INDEMNIFICATION**

HACH shall indemnify, hold harmless and defend the CITY from all losses, damages, claims or judgments, including payments of all attorneys' fees and costs on account of any suit, judgment, execution, claim, action or demand whatsoever arising from HACH's performance under this Agreement as well as the performance of HACH's employees, agents, representatives and subcontractor. The parties agree that the last sentence of Section 8 of the service agreement shall be replaced by the preceding indemnification provision. Similarly, the parties agree that last sentence of Section 9 of the service agreement shall not apply.

#### APPLICABLE LAW AND DISPUTE RESOLUTION:

a. Section 20 of the Service Agreement should read as follows:

The construction, interpretation and performance hereof and all transactions hereunder shall be governed by the laws of the State of New Mexico, without regard to its principles or laws regarding conflicts of laws. If any provision of this Contract violates any Federal, State or local statues or regulations of any countries having jurisdiction of this transaction, or is illegal for any reason, said provision shall be self-deleting without affecting the validity of the remaining provisions. Unless otherwise specifically agreed upon in writing between HACH and Buyer, any dispute relating to this Contract which is not resolved by the parties shall be adjudicated by a court of competent jurisdiction (i) in the State of New Mexico USA.

#### **NEW MEXICO TORT CLAIMS ACT**

Any liability incurred by the CITY in connection with this Agreement is subject to the immunities and limitations of the New Mexico Tort Claims Act, Section 41-4-1, et. seq.NMSA1978, as amended. The CITY and its "public employees" as defined in the New Mexico Tort Claims Act, do not waive sovereign immunity, do not waive any defense and do not waive any limitation of liability pursuant to law. No provision in this Agreement modifies or waives any provision of the New Mexico Tort Claims Act.

### APPLICABLE LAW; CHOICE OF LAW; VENUE

HACH shall abide by all applicable federal and state laws and regulations, and all ordinances, rules and regulations of the CITY of Santa Fe. In any action, suit or legal dispute arising from this Agreement, the HACH agrees that the laws of the State of New Mexico shall govern. The parties agree that any action or suit arising from this Agreement shall be commenced in a federal or state court of competent jurisdiction in New Mexico. Any action or suit commenced in the courts of the State of New Mexico shall be brought in the First Judicial District Court.

#### **APPROPRIATIONS**

The terms of this Agreement are contingent upon sufficient appropriations and authorization being made by the CITY for the performance of this Agreement. If sufficient appropriations and authorization are not made by the CITY, this Agreement shall terminate upon written notice being given by the CITY to HACH. The CITY's decision as to whether sufficient appropriations are available shall be accepted by HACH and shall be final.

#### **RELEASE**

HACH, upon acceptance of final payment of the amount due under this Agreement, releases the CITY, its officers and employees, from all liabilities, claims and obligations whatsoever arising from or under this Agreement. HACH agrees not to purport to bind the CITY to any obligation not assumed herein by the CITY unless HACH has express written authority to do so, and then only within the strict limits of that authority.

#### **INSURANCE**

HACH shall maintain insurance throughout the term of this Agreement providing a minimum coverage in the amount required under the New Mexico Tort Claims Act. HACH shall furnish the CITY with proof of insurance of HACH's compliance with the provisions of this section as a condition prior to performing services under this Agreement.

#### THIRD PARTY BENEFICIARIES

By entering into this Agreement, the parties do not intend to create any right, title or interest in or for the benefit of any person other than the CITY and the HACH. No person shall claim any right, title or interest under this Agreement or seek to enforce this Agreement as a third party beneficiary of this Agreement.

#### **SEVERABILITY**

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In case any one or more of the provisions contained in this Agreement or any application thereof shall be invalid, illegal or unenforceable in any respect, the validity, legality, and enforceability of the remaining provisions contained herein and any other application thereof shall not in any way be affected or impaired thereby.

Signature Lines required:

City of Santa Fe:	HACH:
City Manager  Date: 6 14 18	Name & Title Service Cantract Mgr.  Date: 5/30/18
Attest:	CRS# 02157434000 City of Santa Fe Business Registration# 18-00 44415
Gity Clerk OWW Approved as to form:	
City Attorney	
Approved:  C/7/8  Figurance Director	



# 1720E **Field Service Partnership**

Your Hach 1720E Field Service Partnership (FSP) provides: all inclusive parts and four scheduled preventative maintenance visits performed by a Hach Field Service Technician. The FSP Partnership also includes all visits authorized by the Hach Technical Support Team and a special priority toll free number that will be included with your Partnership documentation.

During the pre-scheduled site visits, your Hach Field Service Technician will complete:

## Verification of Instrument performance/Maintenance

- Perform limited instrument cleaning
- Review and evaluate user programmed parameters
- Evaluate all instrument alarm and warning conditions (internal to your Hach instrument)
- Verify instrument operating voltages
- Replace lamp assembly yearly
- Calibrate via StablCal/Formazin standards and/or verification with ICE PIC™.
- Verify software version and update as necessary

#### Repairs

- Perform required repair service including parts and labor as necessary
- Includes sending unit to the factory if unable to repair controller in the field at no additional charge. This instrument will go to the head of the bench repair queue.
- Abuse or Acts of God not covered.

### Reporting/Certificate of Performance

- Provide Hach Field Service Report with complete documentation of service performed and measurements/readings.
- Issue Certificate of Instrument Performance for each instrument that successfully passes final testing.

#### Training

Provide basic end user training on general instrument operation and maintenance (Advance notice required by the customer).





# UltraTurb sc Field Service Partnership

Your Hach **UltraTurb** sc Field Service Partnership (FSP) provides: all inclusive parts and two scheduled preventative maintenance visits performed by a Hach Field Service Technician. The FSP Partnership also includes all visits authorized by the Hach Technical Support Team and a special priority toll free number that will be included with your Partnership documentation.

During the pre-scheduled site visits, your Hach Field Service Technician will complete:

### Verification of Instrument performance/Maintenance

- Perform limited instrument cleaning.
- Review and evaluate user programmed parameters.
- Verify all instrument connections
- Verify instrument operating voltages
- Replace seals and desiccant bags yearly
- Verify sample flow and adjust as required
- Replace wiper profile yearly
- Calibrate using 20 NTU StablCal
- Verify software version and update as necessary

#### Repairs

- Perform required repair service including parts and labor as necessary
- Includes sending unit to the factory if unable to repair controller in the field at no additional charge.
   This instrument will go to the head of the bench repair queue.
- Abuse or Acts of God not covered.

#### Reporting/Certificate of Performance

- Provide Hach Field Service Report with complete documentation of service performed and measurements/readings.
- Issue Certificate of Instrument Performance for each instrument that successfully passes final testing.

#### Training

 Provide basic end user training on general instrument operation and maintenance (Advance notice required by the customer).

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# pH, ORP and Conductivity Sensors PD & RD (analog pH and ORP) DPD & DRD (Digital pH and ORP) 6XXXPX Series Differential pH Sensors Conductivity Sensor Preventative Maintenance Agreement

Your Hach **pH, ORP and Conductivity sensor** Preventative Maintenance Partnership (PMP) provides preventative maintenance performed by a Hach Field Service Technician. In addition, the Hach Technical Support Team is available to assist in troubleshooting your specific instrument. Please have your contract#, Model# & Serial# available when you call.

During the pre-scheduled site visit, your Hach Field Service Technician will complete:

#### Verification of Instrument performance/Maintenance

- Perform limited instrument cleaning
- Review and evaluate user programmed parameters
- Performance testing of pH sensor with pH buffers (as applicable)
- Performance testing of ORP sensor with ORP Test Solution (as applicable)
- Performance testing of conductivity sensor with conductivity standard (as applicable)
- Calibration of meter/sensor combination.
- Replace Salt Bridge and filling solution once per year (as applicable)

#### Reporting/Certificate of Performance

- Provide Hach Field Service Report with complete documentation of service performed and measurements/readings.
- Issue Certificate of Instrument Performance for each instrument that successfully passes final testing.

#### **Trainina**

 Provide basic end user training on general instrument operation and maintenance (Advance notice required from the customer.)



<sup>\*</sup>Please see standard terms and conditions for limitations.



# **HQd Digital Meters BenchPlus Service Plan**

Your Hach HQd Digital Meters BenchPlus Service Plan provides the following at no additional charge:

- One (1) on-site visit per year for certification and preventative maintenance or one (1) basic Start-Up. (Advance notice required from the customer if Start-Up is required)
- Factory repair
- Five day turn around for repairs, preventative maintenance, and calibrations
- Toll-free Hach technical support available

Once instruments are on a Service Plan, there is no need for additional PO's throughout the year; all instrument repairs, calibration, and preventive maintenance goes through Hach's convenient return process.

During the one (1) pre-scheduled site visit, your Hach Field Service Technician will complete:

# Verification of Instrument performance/Maintenance

- Perform limited instrument cleaning
- Review and evaluate user programmed parameters
- Evaluate all instrument alarm and warning conditions (internal to your Hach instrument)
- Verify instrument operating voltages
- Calibration via NIST traceable Standards
- Verify software version and update as necessary

#### **Factory Repairs**

- Perform required repair service including parts and labor as necessary
- Abuse or Acts of God are not covered.

## Reporting/Certificate of Performance

- Provide Hach Field Service Report with complete documentation of service performed and measurements/readings.
- Issue Certificate of Instrument Performance for each instrument that successfully passes final testing.

#### Training

Provide basic end user training on general instrument operation and maintenance (Advance notice required from the customer.)



<sup>\*</sup>Please see standard terms and conditions for limitations.



# DR3900 **BenchPlus Service Plan**

Your Hach DR3900 BenchPlus Service Plan provides the following at no additional charge:

- One (1) on-site visit per year for certification and preventative maintenance or one (1) basic Start-Up. (Advance notice required from the customer if Start-Up is required)
- Factory repair
- Five day turn around for repairs, preventative maintenance, and calibrations
- Toll-free Hach technical support available

Once instruments are on a Service Plan, there is no need for additional PO's throughout the year; all instrument repairs, calibration, and preventive maintenance goes through Hach's convenient return process.

During the one (1) pre-scheduled site visit, your Hach Field Service Technician will complete:

### Verification of Instrument performance/Maintenance

- Perform limited instrument cleaning
- Review and evaluate user programmed parameters
- Evaluate all instrument alarm and warning conditions (internal to your Hach instrument)
- Verify instrument operating voltages
- Replace Halogen lamp assembly if necessary
- Verify software version and update as necessary

#### **Factory Repairs**

- Perform required repair service including parts and labor as necessary
- Loaners of similar functionality will be provided upon request, subject to availability
- Abuse or Acts of God are not covered.

#### Reporting/Certificate of Performance

- Provide Hach Field Service Report with complete documentation of service performed and measurements/readings.
- Issue Certificate of Instrument Performance for each instrument that successfully passes final testing.

#### Training

Provide basic end user training on general instrument operation and maintenance (Advance notice required from the customer.)



<sup>\*</sup>Please see standard terms and conditions for limitations.



# 2100N Field Service Partnership

Your Hach **2100N** Field Service Partnership (FSP) provides: all inclusive parts and one scheduled preventative maintenance visit performed by a Hach Field Service Technician. The FSP Partnership also includes all visits authorized by the Hach Technical Support Team and a special priority toll free number that will be included with your Partnership documentation.

During the pre-scheduled site visit, your Hach Field Service Technician will complete:

## Verification of Instrument performance/Maintenance

- Perform limited instrument cleaning.
- Review and evaluate user programmed parameters.
- Verify all instrument connections (including initial evaluation of the network topography).
- Evaluate all instrument alarm and warning conditions (internal to your Hach instrument)
- Verify instrument operating voltages.
- Calibration via StablCal/Formazin standards and calibration verification with Gelex standards upon request
- Replace lamp assembly, as necessary
- Verify software and update as necessary

#### Repairs

- Perform required repair service including parts and labor as necessary
- Includes sending unit to the factory if unable to repair in the field at no additional charge. This
  instrument will go to the head of the bench repair queue.
- Abuse or Acts of God not covered.

## Reporting/Certificate of Performance

- Provide Hach Field Service Report with complete documentation of service performed and measurements/readings.
- Issue Certificate of Instrument Performance for each instrument that successfully passes final testing.

#### Training

 Provide basic end user training on general instrument operation and maintenance (Advance notice required by the customer).

